

# Report

## Performance Report

### Edinburgh Integration Joint Board

14 December 2018



#### Executive Summary

---

1. This report provides an overview of the activity and performance of the Edinburgh Health and Social Care Partnership and certain set aside functions of the Edinburgh Integration Joint Board. It provides an overview of performance covering key local indicators and national measures to the end of September 2018.

#### Recommendations

---

2. The Integration Joint Board is asked to note the performance of Edinburgh Health and Social Care Partnership and Edinburgh Integration Joint Board against a number of indicators, both local and national, for the period to September 2018.

#### Background

---

3. There are nine National Health and Wellbeing Outcomes which provide a strategic framework for the planning and delivery of health and social care services. They focus on the experiences and quality of services for people using those services, carers and their families. There are 23 Core Integration Indicators set out by the Scottish Government which monitor performance against these nine outcomes.
4. The Health and Social Care Partnership also reports on a suite indicators covering six areas of activity set out by the Ministerial Strategic Group for Health and Community Care as a means of measuring progress under integration.
5. In addition, the Health and Social Care Partnership monitors performance against a suite of local indicators to provide information that the partnership requires in the local context.

6. A performance report is considered by the Health and Social Care Partnership Executive Management Team each month. This report is based on the performance report considered by the Executive Management Team on 25 October 2018.
7. Data in this report are collated from a variety of sources. Appendix 1, the local performance information, comes from the Data, Performance and Business Planning team within Strategy and Communications in the City of Edinburgh Council and the Performance Manager for the Edinburgh Health and Social Care Partnership in NHS Lothian. Appendices 2 and 3 come from the Local Intelligence Support Team (LIST) within in NHS National Services Scotland Information Services Division (ISD).

## Main report

---

### Performance – local indicators

8. Performance on the local indicators to the end of September is shown in the performance report (see appendix 1). Key points are shown below:
9. The **number of referrals** has fallen for the fourth month in a row and is now under 5,000 for the first time since September 2017, however, the pattern is similar to last year.
10. **Assessment waiting list:** the number of people waiting for assessment at the end of the month has been relatively stable for the last three months with between 1,724 and 1,790 waiting. In the last year, there has been a reduction since the recent peak of 1,978 in September 2017. The improvement in performance corresponds with the establishment of locality working in the autumn of 2017 and the work of the Assessment Backlog Team in the spring of 2018. Despite the substantial number of assessments removed from the waiting list by that team, this has now been offset by an increase in the assessment waiting list for locality teams. There are now more assessments waiting than there were before the Assessment Backlog Team started their work.
11. The average **time waiting for an assessment** reduced from 98 days in February 2017 to 39 days in August 2018, the fifth month in a row that this figure had reduced. However, this increased to 46 days in September 2018. The average time waiting was 74 days in September 2017.
12. The number of **assessments completed** was 585 in September 2018; this was 20 lower than last September, which saw the lowest number of assessments completed in the month that year. September coincides with the end of the leave year for Council staff.

13. The number of **people delayed awaiting discharge from hospital** was 232 at the end of September 2018, compared to 246 at the end of August. This compares to a delay of 175 in September 2017.
14. The total number of **people awaiting a package of care in the community** was 720 at the end of September 2018, reduced from the maximum of 851 in April 2018.
15. **Overdue reviews:** Focused work has been started through the Data and Compliance Project Team to improve review recording which will impact on this figure. The number fell from an average of 6,051 during 2017 to 4,766 in August 2018, but rose to 4,881 in September.
16. The **percentage of people with an open service with a review in the last 12 months** was 68%. This has risen month on month since March 2018.
17. There has been no **NHS Nursing Agency staff use** in 2018/19 to date. Previously this measure included other staff groups, but now only considers nursing.
18. **Sickness absence** for Council staff has fallen back slightly to 8.66% from a peak of 8.80% in July following a continual rise for the preceding eight months. The levels of sickness for NHS staff rose to above 5% in August for the first time since February, but fell back again to 4.71% in September.

#### **Performance – Ministerial Strategic Group indicators**

19. Trends on acute hospital activity related to the Ministerial Strategic Group for Health and Community Care (MSG) indicators to the end of September are contained in appendix 2.
20. **A&E compliance with 4-hour standard** is well below the standard of 95%, and fell markedly between August and September with 82% of patients aged 15+ and 73% aged 75+ were seen within four hours in August falling to 78% and 63% respectively in September.
21. **Unscheduled admissions** – the objective is to maintain the baseline level: the number of admissions for 75+ was very high for a number of weeks in December 2017, however activity has followed a downward trajectory through the first half of 2018 and has remained low since June.
22. **Occupied bed days following unscheduled admission** - the objective of achieving a 10% reduction for 2018 compared to 2017 is not being achieved, however, the trend is downward for mental health. Levels in geriatric long stay and acute are stable rather than reducing. This is affected by the length of stay of people who are delayed awaiting discharge.

23. **Delayed discharge** – The number of days lost reduced from 7,019 in May 2018 to 6,990 in August 2018. Data are not yet available for September.
24. Note that updates on the remaining two indicators, related to the **balance of care**, are not available.

### **Performance – Core Suite of Integration Indicators**

25. A number of indicators in the Core Suite of 23 Integration Indicators were updated by ISD in September 2018. These are mainly around acute hospital activity, completing 2017/18 data, as well as premature mortality in 2017 and delayed discharge for the first quarter of 2018/19. The updated indicators are noted below. Details on all indicators are given in appendix 3. However, unlike the Annual Performance Report, as not all data have been published by ISD, it is only possible to report the Edinburgh figures and ranking, not the Scottish figures.
26. The **premature mortality** rate reduced in Edinburgh in 2017 to 380 per 100,000 population from 399 per 100,000 in 2016 and places Edinburgh 13<sup>th</sup> nationally.
27. Edinburgh ranks very well, 2<sup>nd</sup>, for the rate of **emergency admissions**. Between 2016/17 and 2017/18, there was a small increase from 8,464 to 8,575 emergency admissions per 100,000 of the adult population.
28. The rate of **emergency bed days** per 100,000 adult population fell in Edinburgh from 118,752 to 107,835. Edinburgh ranks 9<sup>th</sup>.
29. Edinburgh ranks 24<sup>th</sup> in terms of **emergency readmissions to hospital within 28 days of discharge**. The rate of readmissions per 1,000 admissions in Edinburgh has risen each year from 98.1 readmissions per 1,000 admissions in 2012/13 to 110.9 readmission per 1,000 admissions in 2017/18.
30. Edinburgh performs poorly in the **proportion of the last six months of life spent at home or in a community setting**, ranking 31<sup>st</sup> at 85.8%, although it has increased each year from 2013/14 where performance was at 83.2%.
31. The **falls rate** per 1,000 population aged 65+ rose in Edinburgh in 2017/18 from 21.7 to 23.1 this followed a period of a downward trend from 2012/13 when the rate of falls was 24.5 per 1,000 population. Edinburgh now ranks 22<sup>nd</sup>.
32. The **rate of lost bed days due to delayed discharge** per 1,000 population aged 75+ rose between 2016/17 and 2017/18 from 1,396 to 1,502 days per 1,000 population. Edinburgh ranks poorly on this indicator as the second worst performer.

33. Just under a quarter (23.6%) of **total health and social care spend was spent on emergency admissions** in Edinburgh in 2017/18. This is reduced from 24.9% in 2016/17.

## Key risks

---

34. The IJB Risk Register identifies and assesses risks that impact the ability of the IJB to deliver its Strategic Plan. Monitoring performance assists the IJB in ensuring that the controls that are in place to mitigate these risks are effective.

## Financial implications

---

35. There are no direct financial implications arising from this report.

## Implications for Directions

---

36. There are no direct implications for Directions arising from this report

## Equalities implications

---

37. There are no equalities implications arising from this report.

## Sustainability implications

---

38. There are no sustainability implications arising from this report.

## Involving people

---

39. A number of transformation projects, which will improve performance, are being supported by staff from the City of Edinburgh Council and NHS Lothian.

## Impact on plans of other parties

---

40. None

## Background reading/references

### Annual Performance Report

## Report author

---

**Judith Proctor**

**Chief Officer, Edinburgh Health and Social Care Partnership**

Contact: Philip Brown, Senior Change and Delivery Officer

E-mail: [philip.brown@edinburgh.gov.uk](mailto:philip.brown@edinburgh.gov.uk) | Tel: 0131 553 8423

## Appendices

---

<b>Appendix 1</b>	Edinburgh Health and Social Care Performance Report – September 2018
<b>Appendix 2</b>	Ministerial Strategic Group for Health and Community Care indicator update – September 2018
<b>Appendix 3</b>	Core Suite of Integration Indicators – September 2018

### 1 Referrals

Number of Referrals  
Table of referral data

### 2 Assessments

Waiting for assessment  
Average assessment wait  
Assessments outwith time  
Assessments completed  
Carer Assessmts completed  
Average Assmt completion time  
Assmt to service start time  
Table of assessment data

### 3 Unmet Need

Delayed discharge  
People waiting in community  
Drug treatment wait  
GP Restricted list summary  
Table of unmet need data

### 4 Service Details

Balance of Care  
Proportion choosing DP/ISF  
Care home requests and starts  
Dom care requests and starts  
DP and ISF requests and starts  
Table of service data

### 5 Reviews

Reviews overdue  
Reviews completed  
% Reviews within 14 days  
Longest wait for review  
People reviewed in year  
Table of review data

### 6 Adult Protection

Adult Protection referrals  
Adult Protection cases  
Table of Adult Protection data

### 7 Staffing & sickness absence

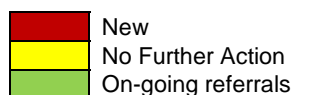
NHS agency staff (hours)  
NHS bank staff (hours)  
HSC % city wide sickness  
NHS sickness in hours  
NHS sickness %  
Table of staff data

INDEX	City Wide	By Locality
Referrals in the month	page 1-1	page 1-2
Referrals in the month (control)	page 1-2	
Table of referrals data	page 1-3	

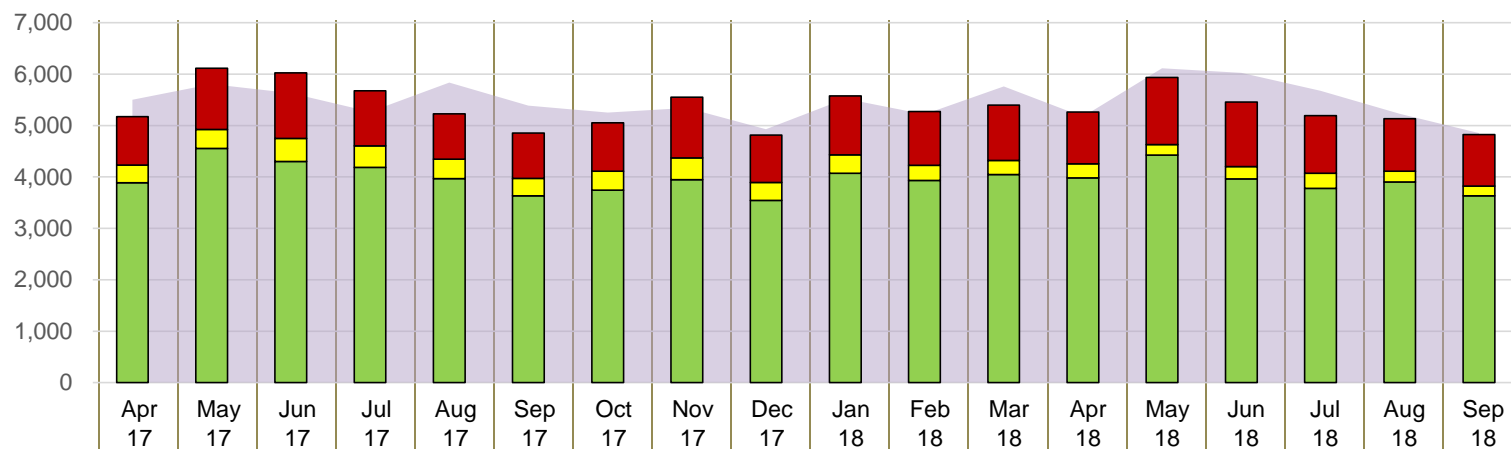
## CITY WIDE REFERRALS BY OUTCOME

A count of people on Swift referred to any social care team in the month. Each person is counted once per month, even if they have been referred more than once in that month

## Type of referral



■ Previous year's data



## SECTION 1 - REFERRALS

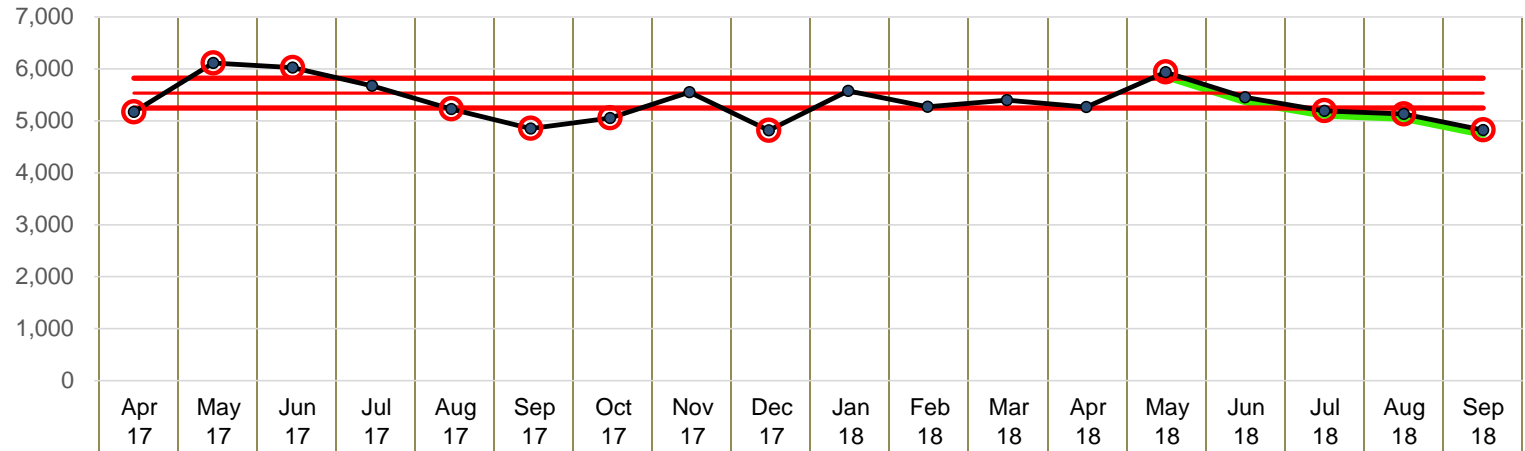
## PERFORMANCE REPORT SEP 18

Page 1-2

### CITY WIDE REFERRALS CONTROL CHART

A count of people on Swift referred to any social care team in the month. Each person is counted once per month, even if they have been referred more than once in that month

- Consistently above average
- Consistently below average
- Consistently falling
- Beyond control limit

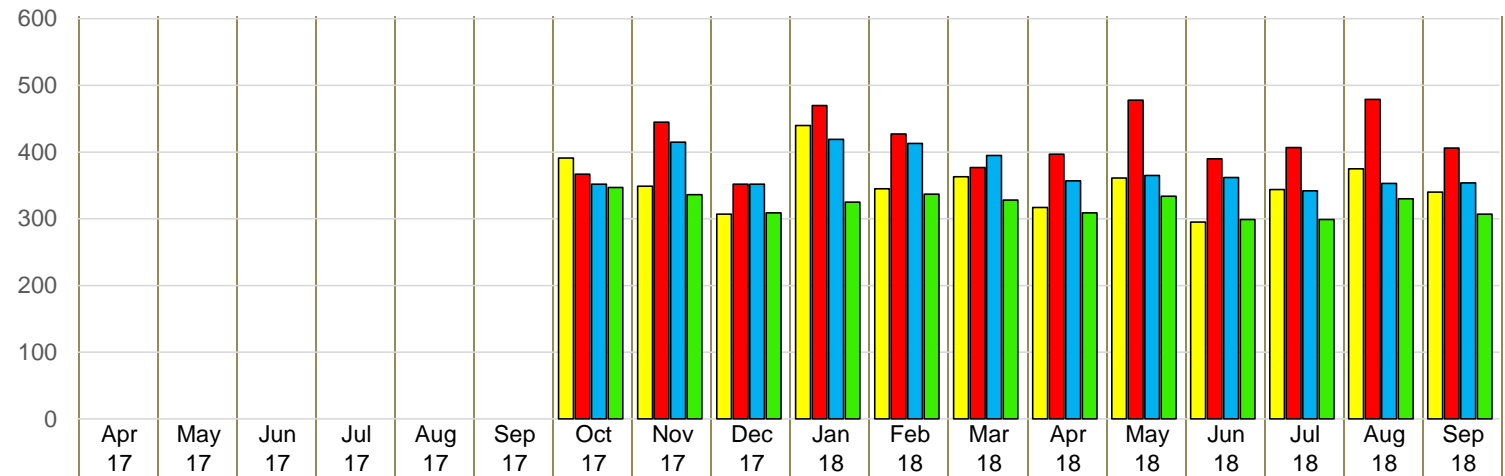


Control chart limits for this chart are based on the 18 month period ending on Feb 17

### REFERRALS BY LOCALITY

A count of people on Swift referred to any social care locality team in the month. If a person has been referred to more than one locality in a month, they are counted once in each locality but only once in the total. People with more than one referral to the same locality count as one

- NE
- NW
- SE
- SW



## SECTION 1 - REFERRALS

## PERFORMANCE REPORT SEP 18

Page 1-3

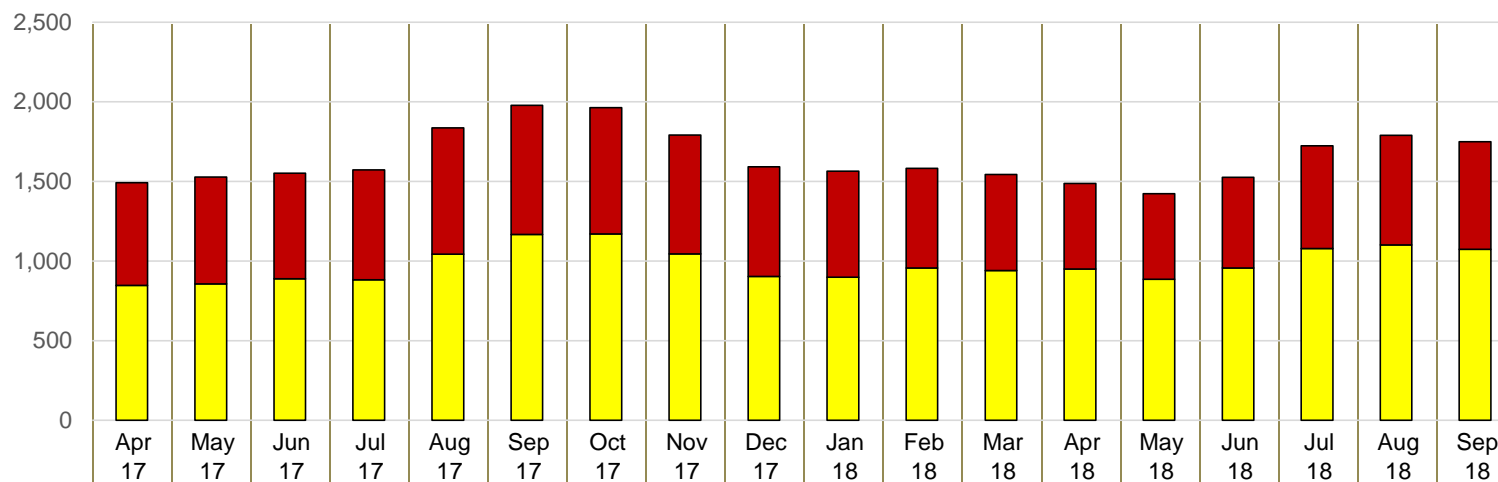
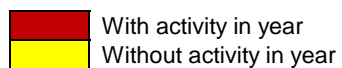
## TABLE OF DATA

		Apr 17	May 17	Jun 17	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18
<b>REFERRALS</b>	New Referrals	942	1,192	1,275	1,070	881	879	943	1,182	926	1,143	1,048	1,078	1,008	1,309	1,252	1,123	1,021	1,003
	No Further Action	340	367	446	421	382	341	367	424	347	361	290	272	274	204	241	295	206	186
	Other Referrals	3,889	4,554	4,303	4,185	3,965	3,632	3,744	3,945	3,543	4,071	3,934	4,047	3,981	4,424	3,962	3,775	3,904	3,635
	<b>Total referrals recorded</b>	<b>5,171</b>	<b>6,113</b>	<b>6,024</b>	<b>5,676</b>	<b>5,228</b>	<b>4,852</b>	<b>5,054</b>	<b>5,551</b>	<b>4,816</b>	<b>5,575</b>	<b>5,272</b>	<b>5,397</b>	<b>5,263</b>	<b>5,937</b>	<b>5,455</b>	<b>5,193</b>	<b>5,131</b>	<b>4,824</b>
	Casenotes without Referrals	20	45	33	46	69	157	196	97	107	164	115	114	94	96	105	80	140	55
	<b>Grand Total</b>	<b>5,191</b>	<b>6,158</b>	<b>6,057</b>	<b>5,722</b>	<b>5,297</b>	<b>5,009</b>	<b>5,250</b>	<b>5,648</b>	<b>4,923</b>	<b>5,739</b>	<b>5,387</b>	<b>5,511</b>	<b>5,357</b>	<b>6,033</b>	<b>5,560</b>	<b>5,273</b>	<b>5,271</b>	<b>4,879</b>
	<b>Previous year's referrals recorded</b>	<b>5,503</b>	<b>5,803</b>	<b>5,630</b>	<b>5,267</b>	<b>5,834</b>	<b>5,388</b>	<b>5,252</b>	<b>5,342</b>	<b>4,926</b>	<b>5,523</b>	<b>5,218</b>	<b>5,759</b>	<b>5,171</b>	<b>6,113</b>	<b>6,024</b>	<b>5,676</b>	<b>5,228</b>	<b>4,852</b>
<b>Locality Referrals</b>	NE	na	na	na	na	na	na	391	349	307	440	345	363	317	361	295	344	375	340
	NW	na	na	na	na	na	na	367	445	352	470	427	377	397	478	390	407	479	406
	SE	na	na	na	na	na	na	352	415	352	419	413	395	357	365	362	342	353	354
	SW	na	na	na	na	na	na	347	336	309	325	337	328	309	334	299	299	330	307
	<b>Locality Total</b>	<b>na</b>	<b>na</b>	<b>na</b>	<b>na</b>	<b>na</b>	<b>na</b>	<b>1457</b>	<b>1545</b>	<b>1320</b>	<b>1654</b>	<b>1520</b>	<b>1509</b>	<b>1412</b>	<b>1557</b>	<b>1359</b>	<b>1403</b>	<b>1555</b>	<b>1421</b>

INDEX	City Wide	By Locality
Waiting for assessment	page 2-1	page 2-5
Waiting for assessment (control)	page 2-2	
Average assessment wait	page 2-2	page 2-6
Assessments outwith time	page 2-3	page 2-6
Assessments completed	page 2-3	page 2-7
Carer Assessmts completed	page 2-4	page 2-7
Assessmet completion time	page 2-4	page 2-8
Assessment to service start time	page 2-5	page 2-8
Table of assessment data	page 2-9	

### INDIVIDUALS WAITING FOR ASSESSMENT

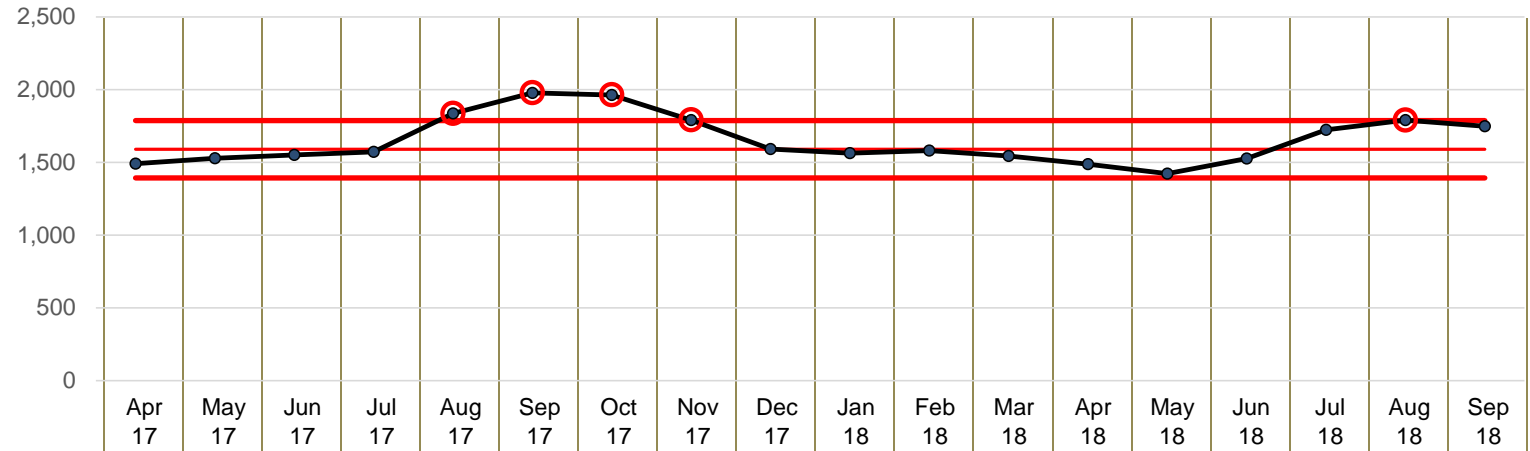
A count of people on Swift waiting for an assessment. The indicator is split into those with social care assessment or review activity in the past 12 months and those without



## INDIVIDUALS WAITING FOR ASSESSMENT CONTROL CHART

A count of people on Swift waiting for an assessment.

- Consistently above average
- Consistently below average
- Stable
- Beyond control limit

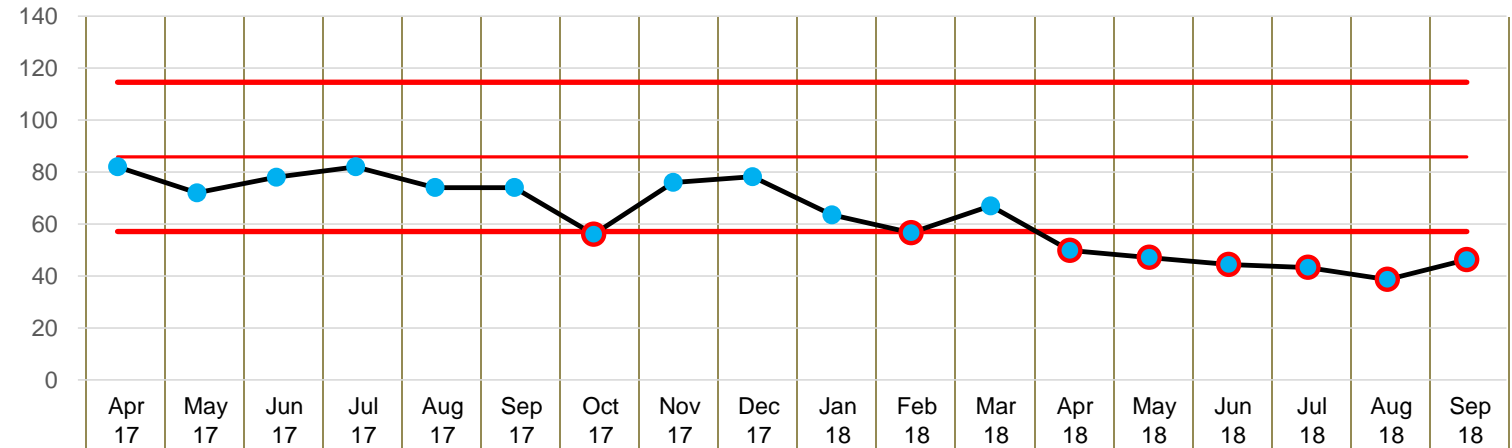


Control chart limits for this chart are based on the 11 month period ending on Sep 17

## AVERAGE WAITING TIME FOR ASSESSMENT (DAYS)

The average length of time a person is on the waiting list for assessment.

- Consistently above average
- Consistently below average
- Stable
- Beyond control limit

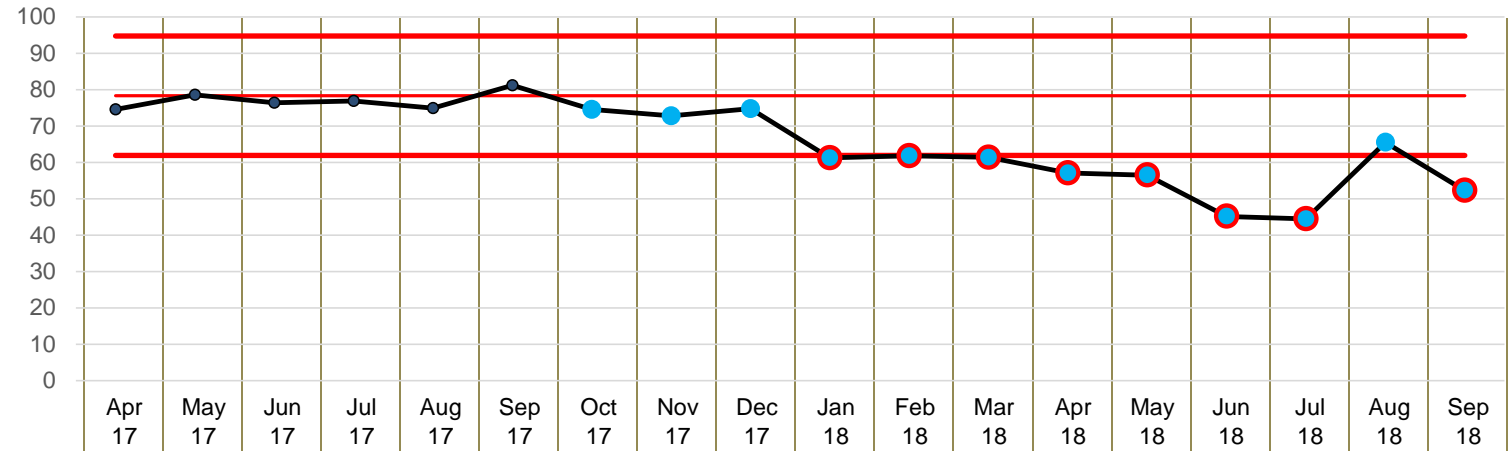


Control chart limits for this chart are based on the 12 month period ending on Mar 17

## THE PERCENTAGE OF ASSESSMENTS OUTWITH TIMES

The percentage of cases awaiting assessment by sector practice teams on Swift waiting on the last day of the month, which are outwith standard priority timescales (14 days for Priority A, and 28 days for Priority B)

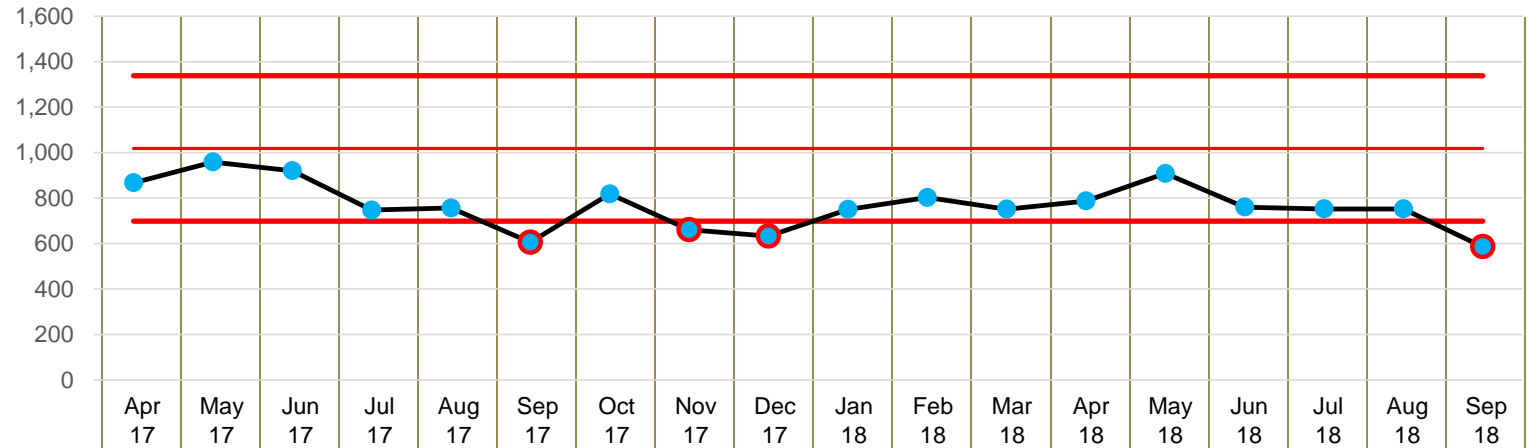
- Consistently above average
- Consistently below average
- Stable
- Beyond control limit



## NUMBER OF ASSESSMENTS COMPLETED

The total number of assessments of all types carried out by all social care teams with an end date in the month.

- Consistently above average
- Consistently below average
- Stable
- Beyond control limit



## SECTION 2 - ASSESSMENTS

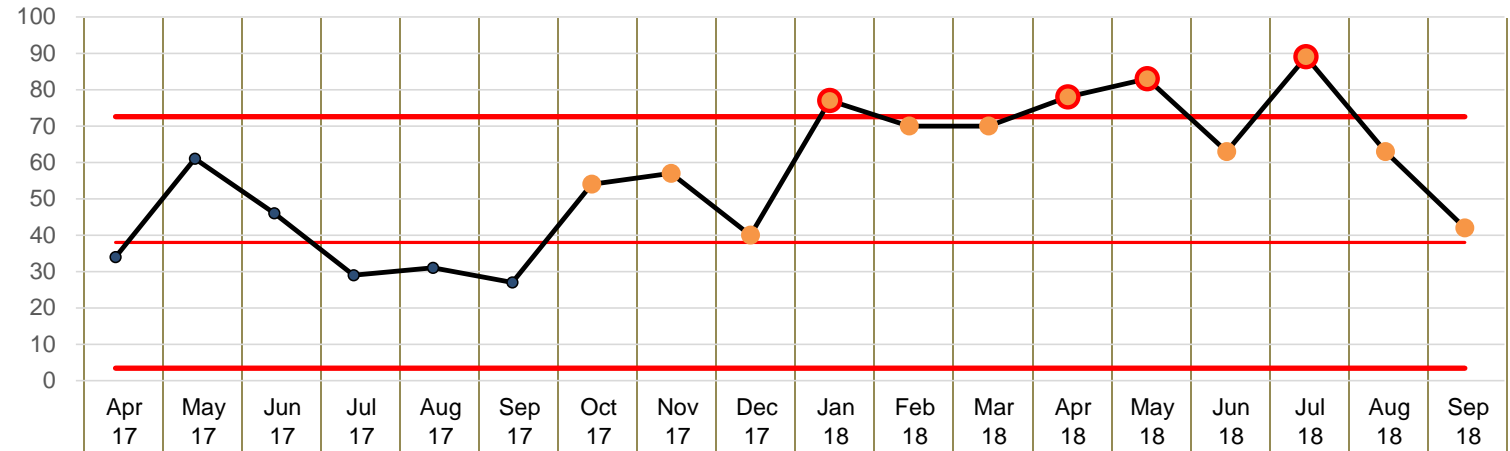
## PERFORMANCE REPORT SEP 18

Page 2-4

### NUMBER OF CARERS ASSESSMENTS COMPLETED

The number of people who have a completed carers assessment during the month

- Consistently above average
- Consistently below average
- Stable
- Beyond control limit

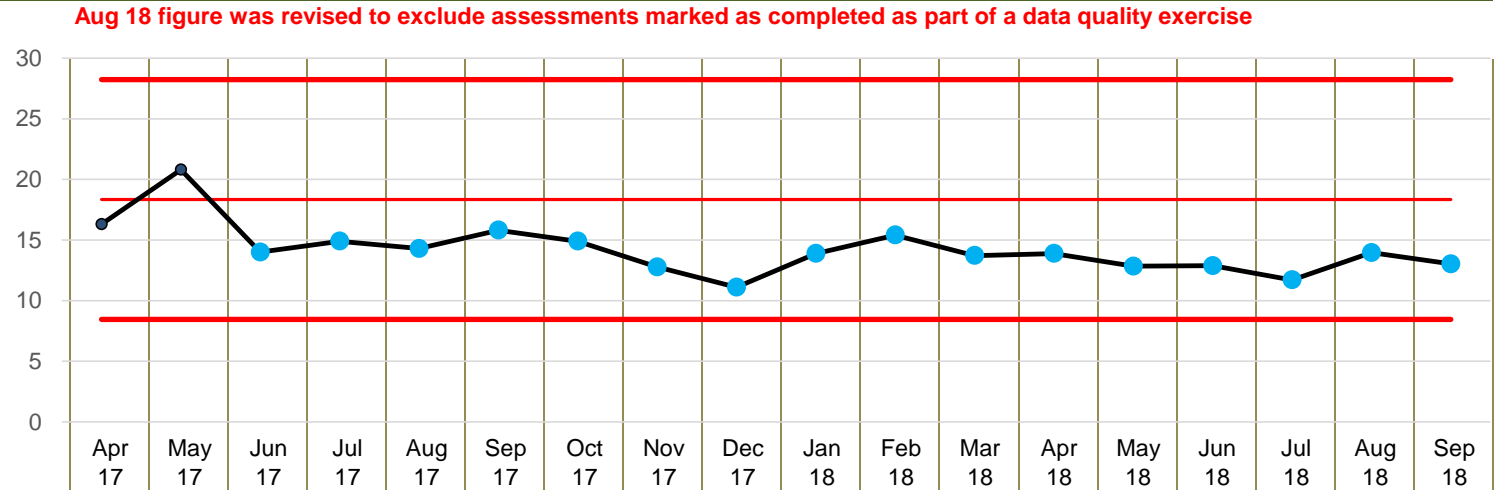


Control chart limits for this chart are based on the 5 month period ending on Mar 17

### AVERAGE ASSESSMENT COMPLETION TIME

The average time from the assessment start date to the assessment end date (in days) for all assessments carried out by social care teams in the month.

- Consistently above average
- Consistently below average
- Stable
- Beyond control limit

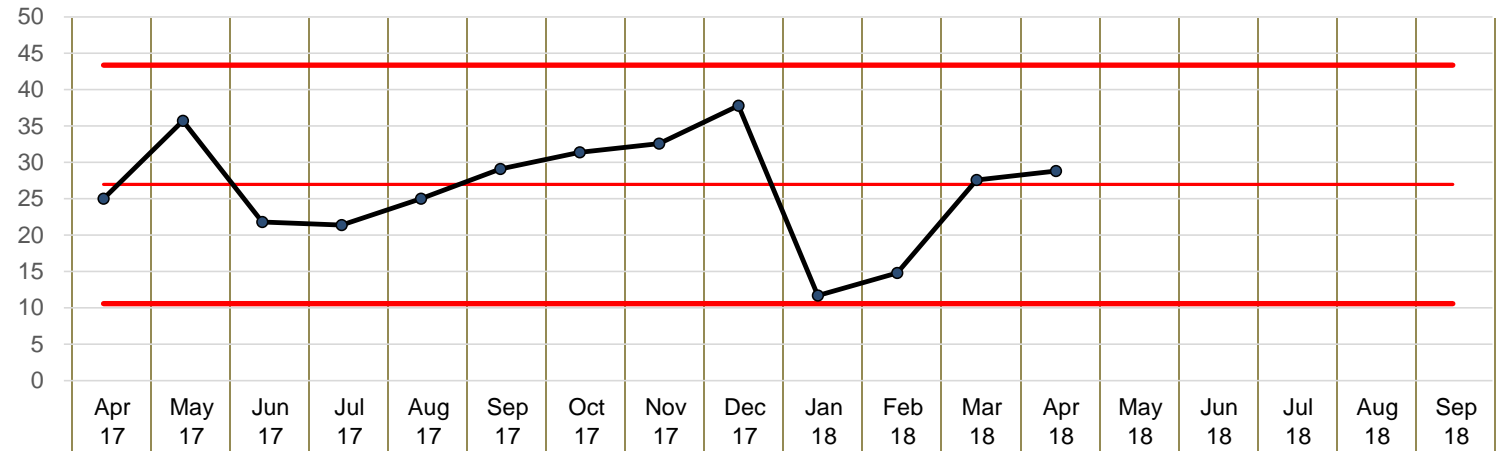


Control chart limits for this chart are based on the 6 month period ending on Mar 17

## AVERAGE ASSESSMENT END TO SERVICE START TIME

The average number of days between the latest request for service and the service start date. It includes main service types, except respite.

- Consistently above average
- Consistently below average
- Stable
- Beyond control limit

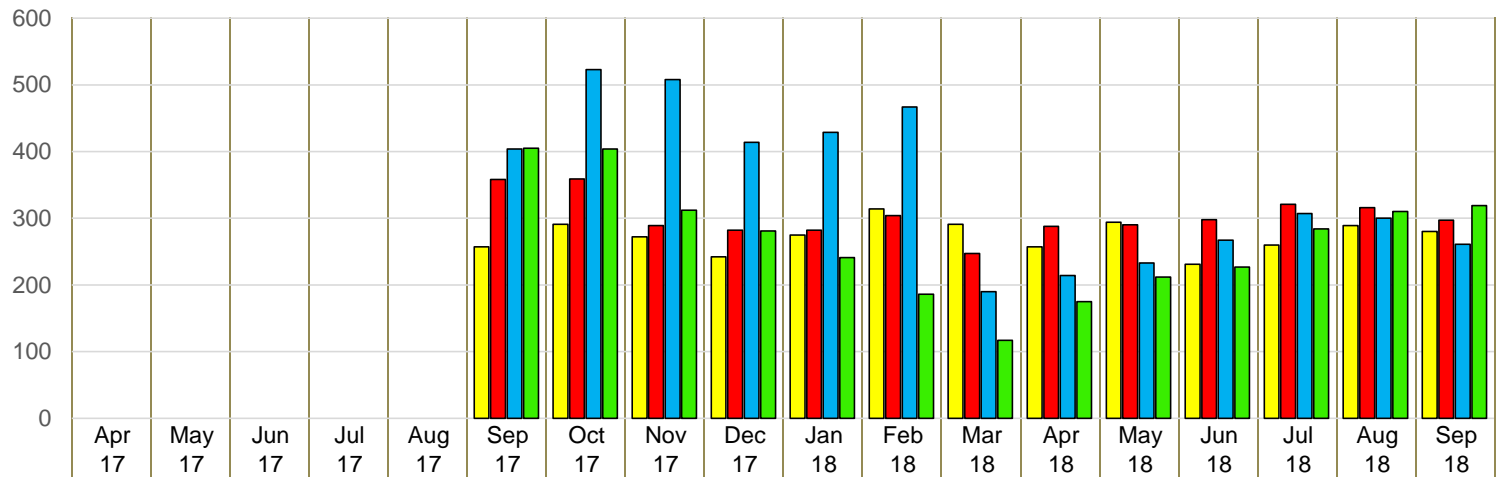


Control chart limits for this chart are based on the 9 month period ending on Sep 17

## ASSESSMENTS WAITING BY LOCALITY

A count of people on Swift waiting for an Assessment by locality

Aug 18 figure was revised to exclude assessments marked as completed as part of a data quality exercise



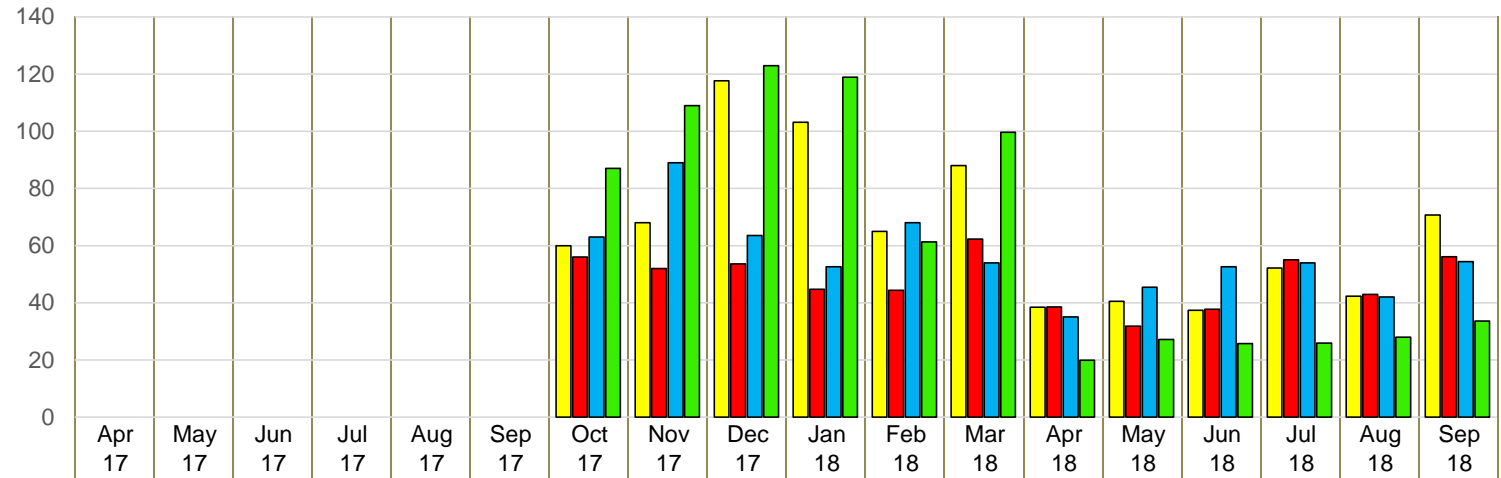
## SECTION 2 - ASSESSMENTS

## PERFORMANCE REPORT SEP 18

Page 2-6

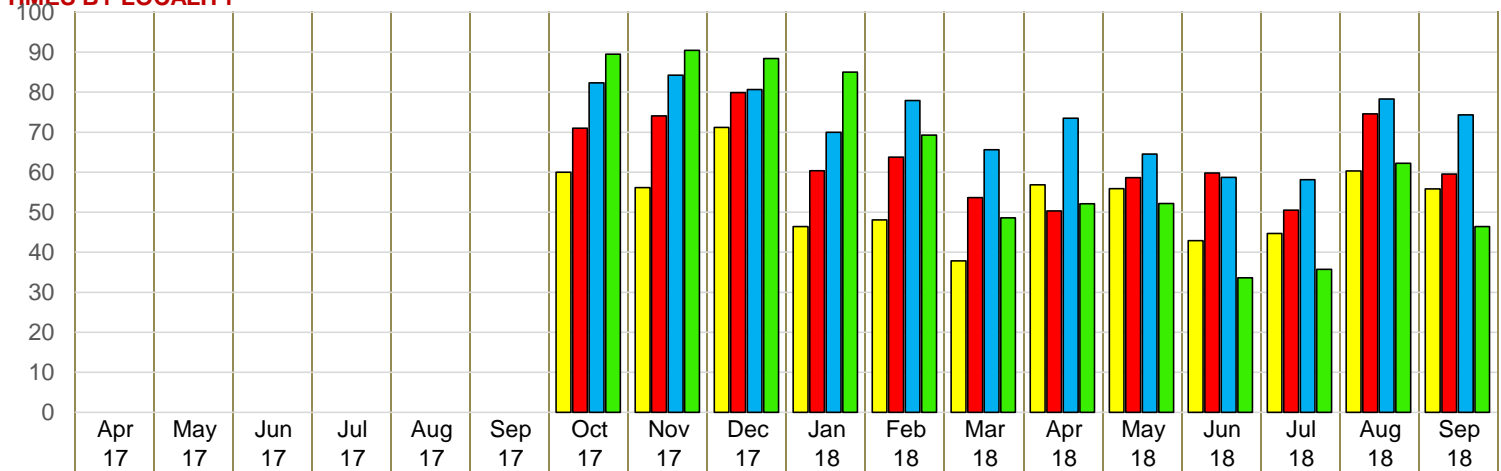
### AVERAGE WAITS BY LOCALITY

The average length of time a person is on the waiting list for assessment.



### THE PERCENTAGE OF ASSESSMENTS OUTWITH TIMES BY LOCALITY

The percentage of cases awaiting assessment by sector practice teams on Swift waiting on the last day of the month, which are outwith standard priority timescales (14 days for Priority A, and 28 days for Priority B)



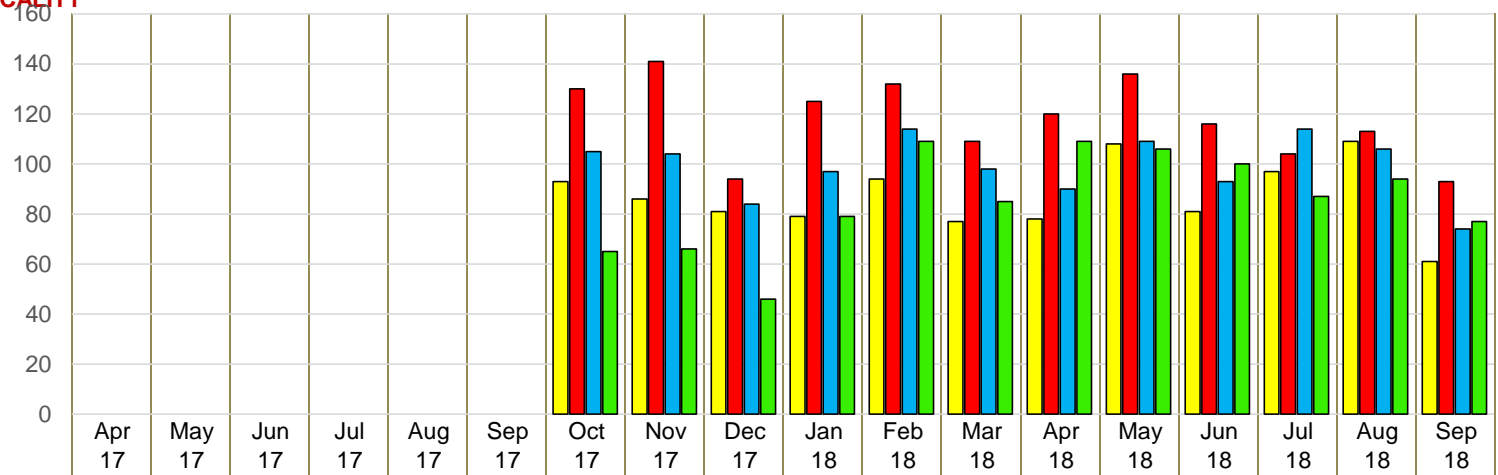
## SECTION 2 - ASSESSMENTS

## PERFORMANCE REPORT SEP 18

Page 2-7

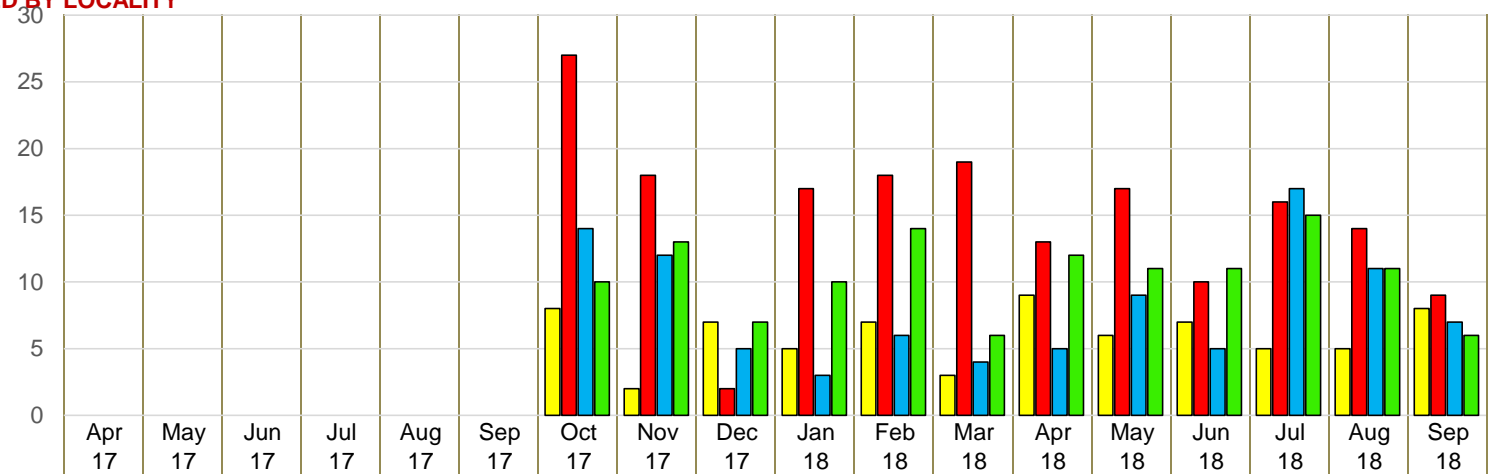
### NUMBER OF ASSESSMENTS COMPLETED BY LOCALITY

The total number of assessments of all types carried out by all social care teams with an end date in the month.



### NUMBER OF CARERS ASSESSMENTS COMPLETED BY LOCALITY

The number of people who have a completed carers assessment during the month



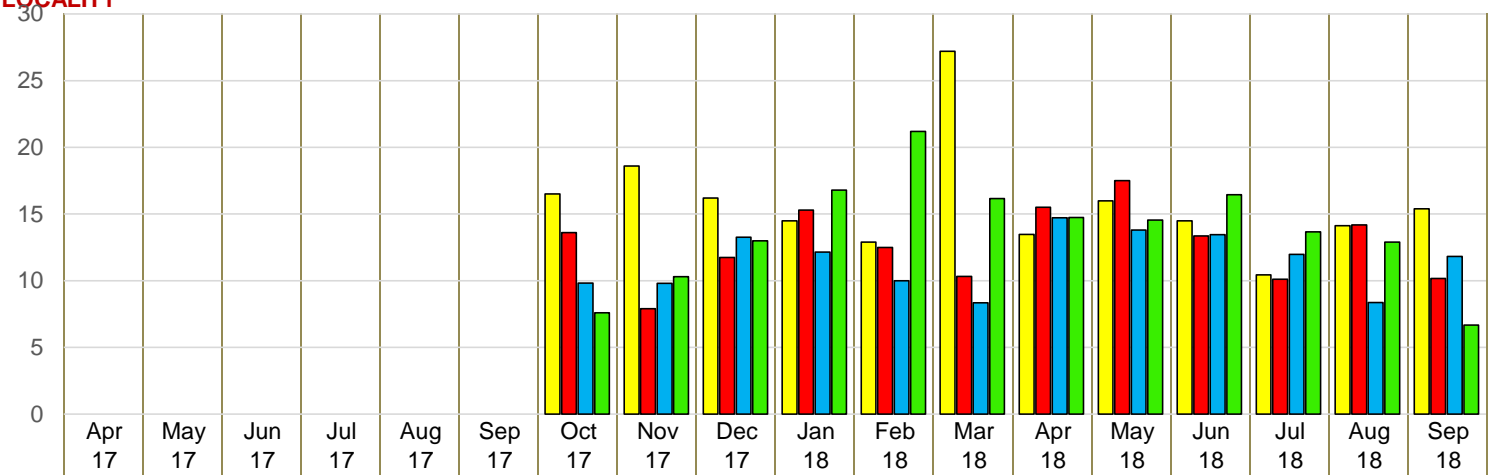
## SECTION 2 - ASSESSMENTS

## PERFORMANCE REPORT SEP 18

Page 2-8

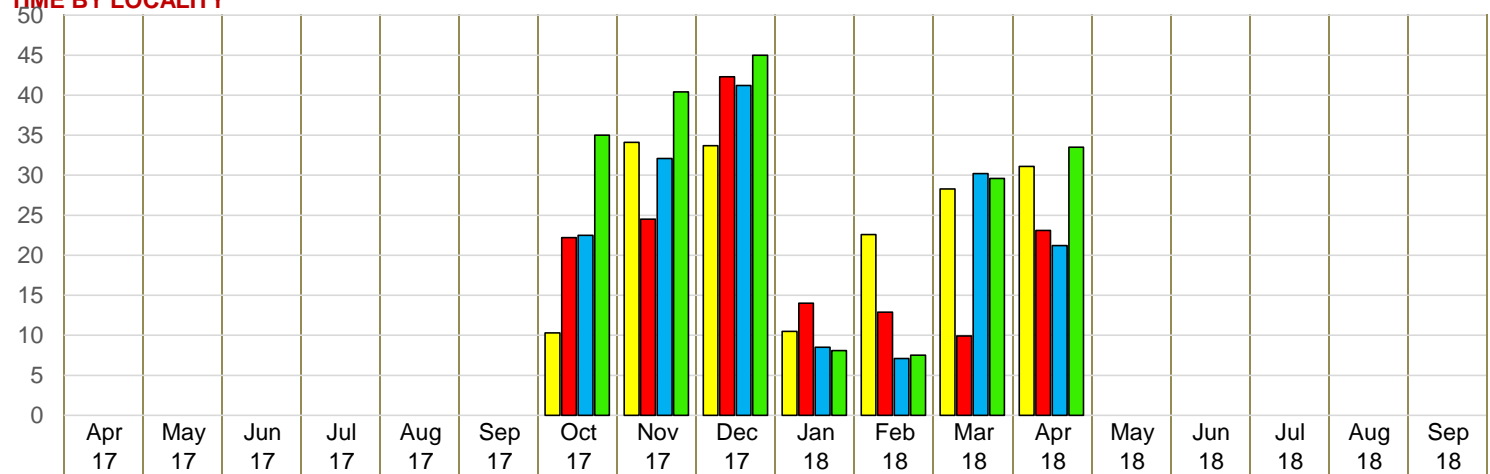
### AVERAGE ASSESSMENT COMPLETION TIMES BY LOCALITY

The average time from the assessment start date to the assessment end date (in days) for all assessments carried out by social care teams in the month.



### AVERAGE ASSESSMENT END TO SERVICE START TIME BY LOCALITY

The average number of days between the latest request for service and the service start date. It includes main service types, except respite.



## SECTION 2 - ASSESSMENTS

## PERFORMANCE REPORT SEP 18

Page 2-9

## TABLE OF DATA

		Apr 17	May 17	Jun 17	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18
<b>ASSESSMENTS</b>	With HSC activity in the year	645	672	663	690	792	811	793	746	689	666	626	603	538	538	570	645	688	675
People waiting	Without HSC activity in the year	847	856	889	882	1,044	1,167	1,171	1,045	903	898	956	941	950	885	956	1,079	1,102	1,074
	Total waiting for Assessment	1,492	1,528	1,552	1,572	1,836	1,978	1,964	1,791	1,592	1,564	1,582	1,544	1,488	1,423	1,526	1,724	1,790	1,749
	Average assessment waiting time	82	72	78	82	74	74	56	76	78	64	57	67	50	47	44	43	39	46
	The percentage of assessments outwith times	74.6	78.6	76.4	76.9	74.9	81.2	74.6	72.8	74.8	61.2	61.8	61.4	57.1	56.5	45.1	44.5	65.5	52.3
	Number of assessments completed	867	958	920	747	756	605	818	660	632	750	802	751	787	908	760	752	752	585
	Carers assessments completed	34	61	46	29	31	27	54	57	40	77	70	70	78	83	63	89	63	42
	Average assessment completion time	16.3	20.8	14.0	14.9	14.3	15.8	14.9	12.8	11.1	13.9	15.4	13.7	13.9	12.8	12.9	11.7	14.0	13.0
	Average assessment end to service start time	25.0	35.7	21.8	21.4	25.0	29.1	31.4	32.6	37.8	11.7	14.8	27.6	28.8	na	na	na	na	na
<b>Assessments waiting by locality</b>	NE	na	na	na	na	na	257	291	272	242	275	314	291	257	294	231	260	289	280
	NW	na	na	na	na	na	358	359	289	282	282	304	247	288	290	298	321	316	297
	SE	na	na	na	na	na	404	523	508	414	429	467	190	214	233	267	307	300	261
	SW	na	na	na	na	na	405	404	312	281	241	186	117	175	212	227	284	310	319
	Locality Total	na	na	na	na	na	1,424	1,577	1,381	1,238	1,247	1,273	856	934	1,029	1,023	1,172	1,215	1,157
<b>Average waits by locality</b>	NE	na	na	na	na	na	na	60	68	118	103	65	88	38	41	37	52	42	71
	NW	na	na	na	na	na	na	56	52	54	45	44	62	39	32	38	55	43	56
	SE	na	na	na	na	na	na	63	89	63	53	68	54	35	45	53	54	42	54
	SW	na	na	na	na	na	na	87	109	123	119	61	100	20	27	26	26	28	34
	Locality Total	na	na	na	na	na	na	65	81	89	73	55	74	33	35	37	44	37	50
<b>% assessments outwith times</b>	NE	na	na	na	na	na	na	60	56	71	46	48	38	57	56	43	45	60	56
	NW	na	na	na	na	na	na	71	74	80	60	64	54	50	59	60	51	75	60
	SE	na	na	na	na	na	na	82	84	81	70	78	66	74	65	59	58	78	74
	SW	na	na	na	na	na	na	89	90	88	85	69	49	52	52	34	36	62	46
	Locality Total	na	na	na	na	na	na	77	78	80	65	66	50	58	58	50	48	69	58
<b>Number of assessments completed</b>	NE	na	na	na	na	na	na	93	86	81	79	94	77	78	108	81	97	109	61
	NW	na	na	na	na	na	na	130	141	94	125	132	109	120	136	116	104	113	93
	SE	na	na	na	na	na	na	105	104	84	97	114	98	90	109	93	114	106	74
	SW	na	na	na	na	na	na	65	66	46	79	109	85	109	106	100	87	94	77
	Locality Total	na	na	na	na	na	na	550	539	391	479	543	480	513	563	484	449	474	348
<b>Carers assessments completed</b>	NE	na	na	na	na	na	na	8	2	7	5	7	3	9	6	7	5	5	8
	NW	na	na	na	na	na	na	27	18	2	17	18	19	13	17	10	16	14	9
	SE	na	na	na	na	na	na	14	12	5	3	6	4	5	9	5	17	11	7
	SW	na	na	na	na	na	na	10	13	7	10	14	6	12	11	11	15	11	6
	Locality Total	na	na	na	na	na	na	59	45	21	35	45	32	39	43	33	53	41	30

More-

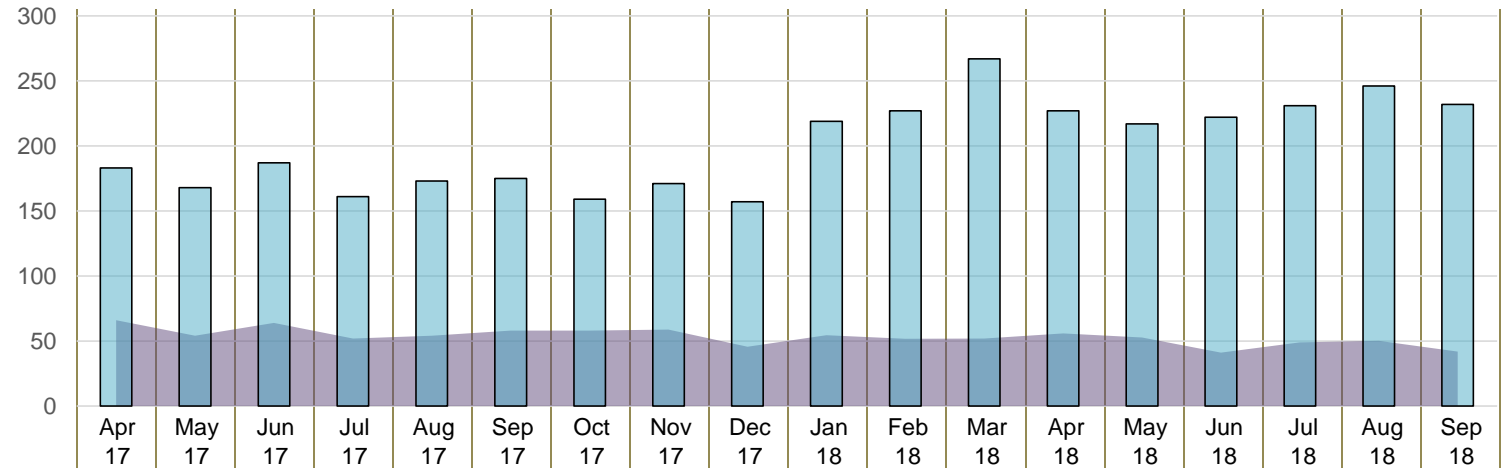
		Apr 17	May 17	Jun 17	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18
<b>Average assmt completion times by locality</b>	NE	na	na	na	na	na	na	17	19	16	14	13	27	13	16	14	10	14	15
	NW	na	na	na	na	na	na	14	8	12	15	13	10	16	18	13	10	14	10
	SE	na	na	na	na	na	na	10	10	13	12	10	8	15	14	13	12	8	12
	SW	na	na	na	na	na	na	8	10	13	17	21	16	15	15	16	14	13	7
	Locality Total	na	na	na	na	na	na	12	11	13	15	16	14	15	15	16	13	13	14
<b>Average assmt to serv start by locality</b>	NE	na	na	na	na	na	na	10	34	34	11	23	28	31	na	na	na	na	na
	NW	na	na	na	na	na	na	22	25	42	14	13	10	23	na	na	na	na	na
	SE	na	na	na	na	na	na	23	32	41	9	7	30	21	na	na	na	na	na
	SW	na	na	na	na	na	na	35	40	45	8	8	30	34	na	na	na	na	na
	Locality Total	na	na	na	na	na	na	21	31	33	11	14	20	27	na	na	na	na	na

INDEX	City Wide	By Locality
Delayed Discharge	page 3-1	page 3-3
People waiting in community	page 3-2	page 3-4
Drug treatment wait	page 3-2	
GP Restricted list	page 3-3	page 3-4
Table of unmet need data	page 3-5	

**DELAYED DISCHARGE**

The total number of people waiting for discharge on the last Thursday of each month

Assisted discharges



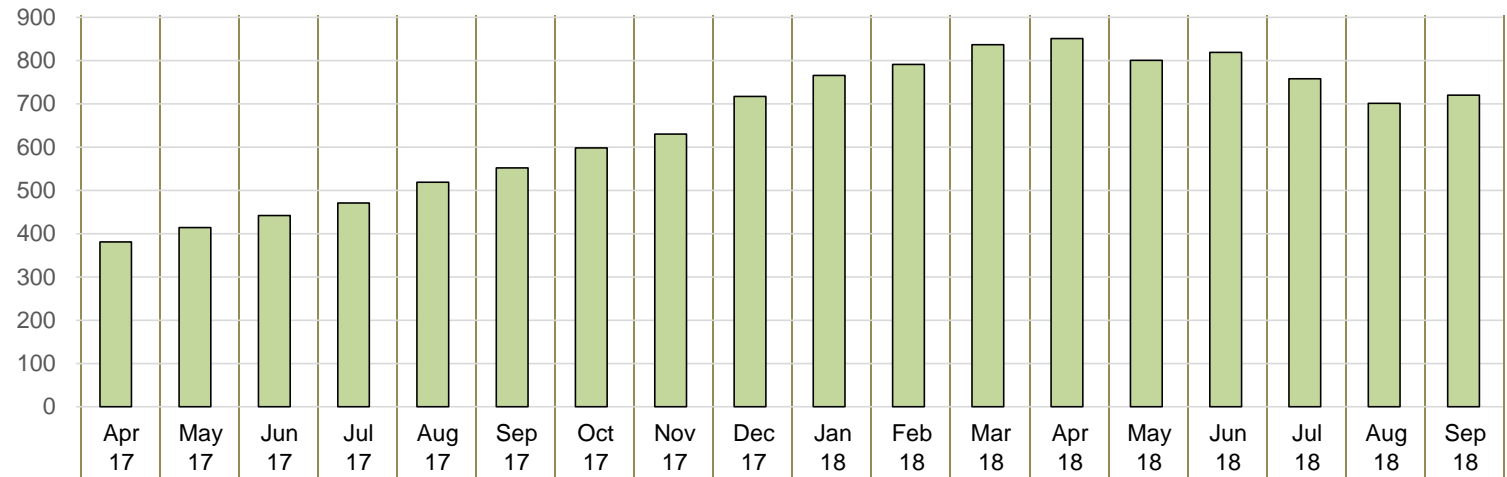
## SECTION 3 - UNMET NEED

## PERFORMANCE REPORT SEP 18

Page 3-2

### AWAITING A PACKAGE OF CARE

The total number of people waiting for a care package (excluding reablement) at the end of each month



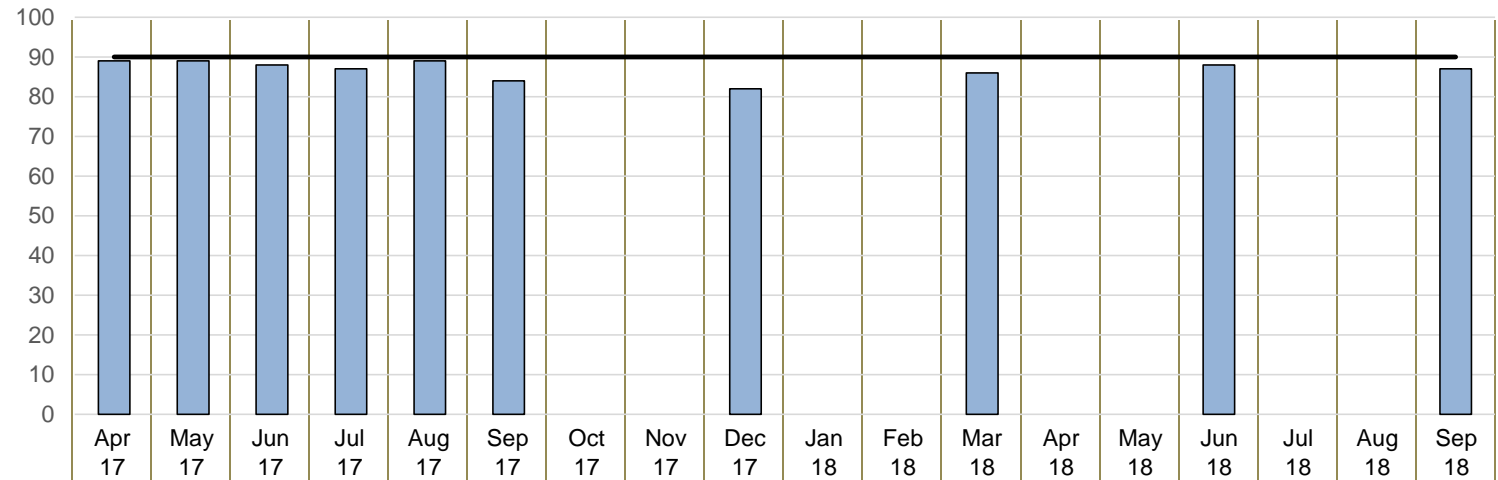
### DRUG TREATMENT WAIT

The percentage of people receiving treatment for drug and alcohol abuse who are seen within three weeks.

The target is 90%

—●— Target

From September 17 the figure relates to the previous quarter



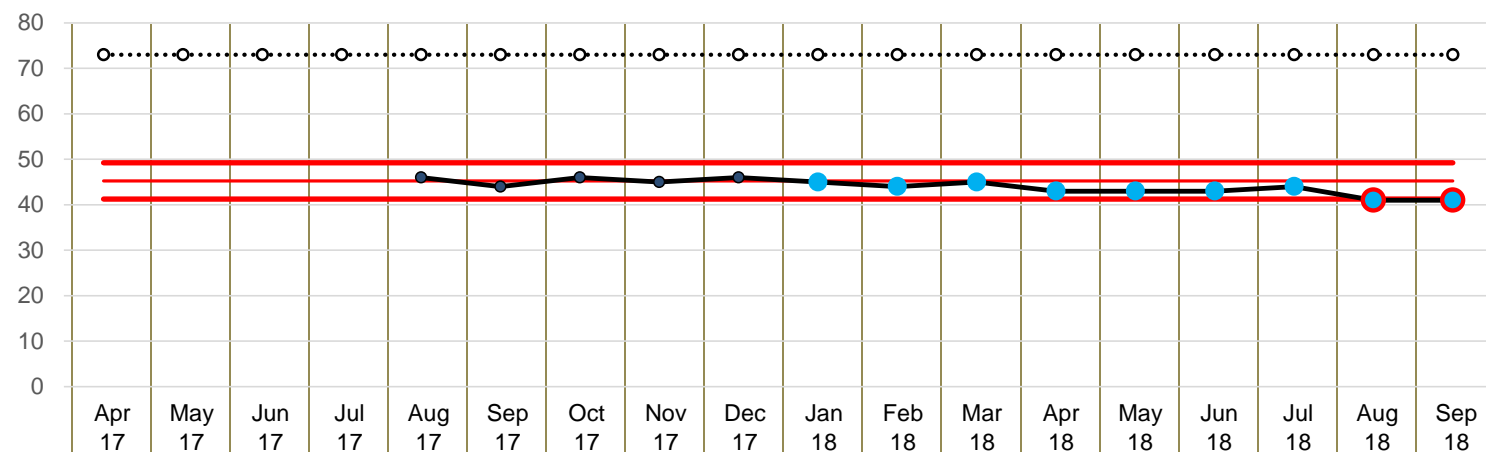
## GP RESTRICTED LIST

The number of GP practices in Edinburgh that are not accepting new registrations, or have restrictions on registrations

••○•• Total number of GP practices

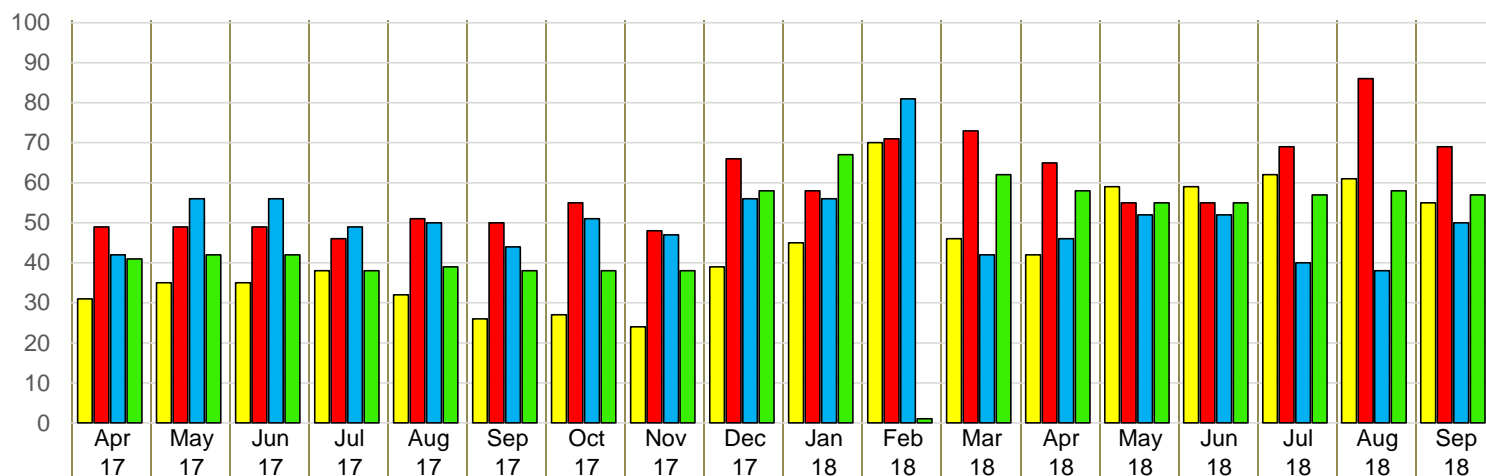
- Consistently above average
- Consistently below average
- Stable
- Beyond control limit

Control chart limits for this chart are based on the 4 month period ending on Dec 17



## DELAYED DISCHARGE BY LOCALITY

The total number of people waiting for discharge on the last Thursday of each month



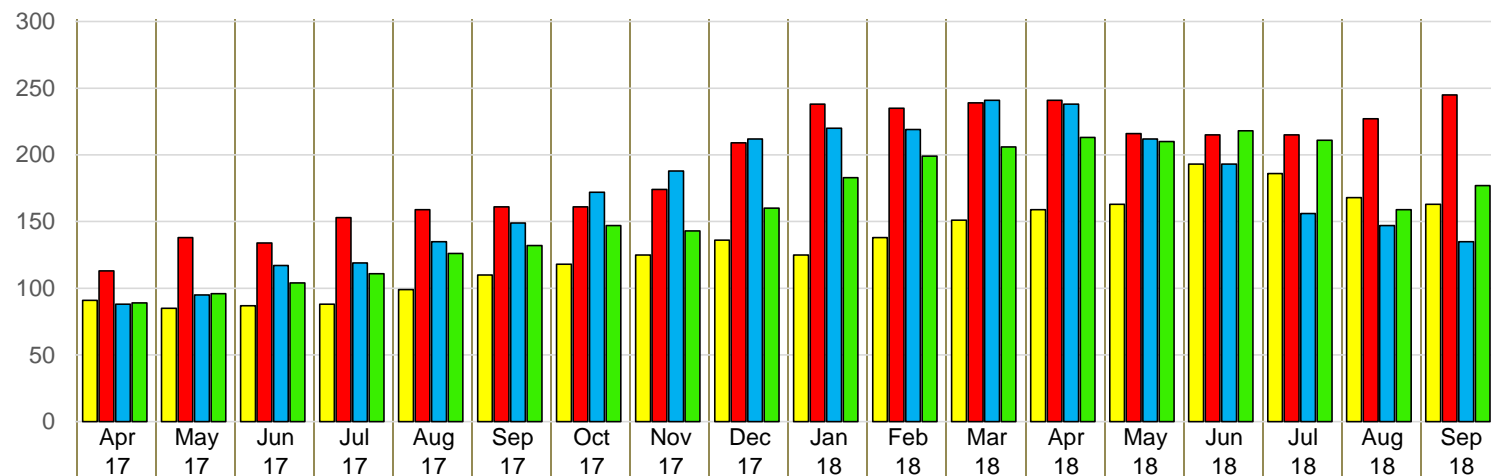
## SECTION 3 - UNMET NEED

## PERFORMANCE REPORT SEP 18

Page 3-4

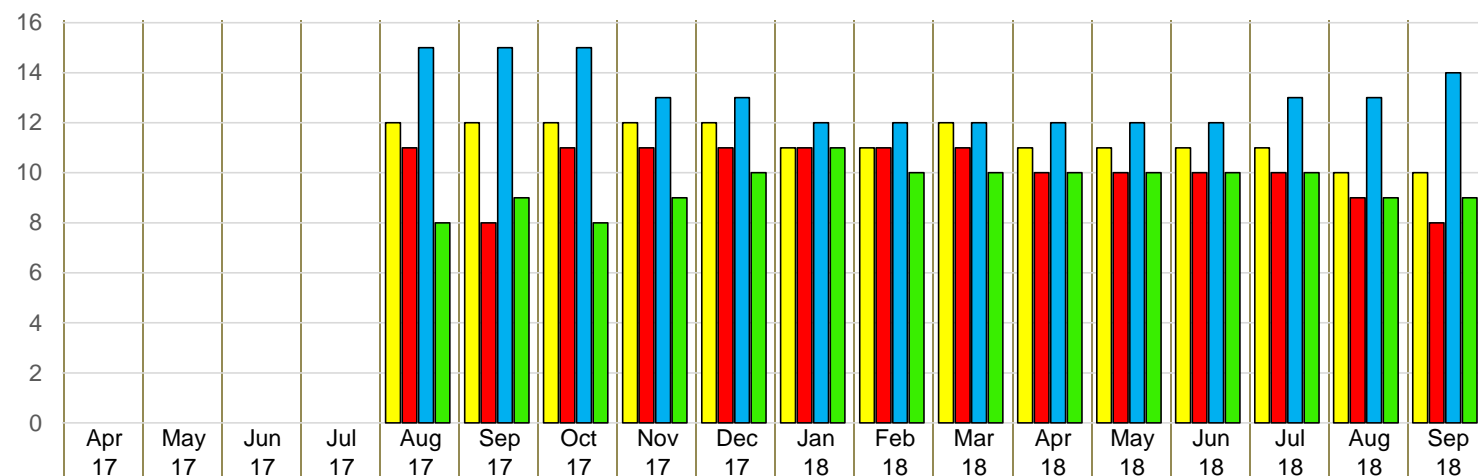
### AWAITING A PACKAGE OF CARE BY LOCALITY

The total number of people waiting for a care package (excluding reablement) at the end of each month



### GP RESTRICTED LIST BY LOCALITY

The number of GP practices in Edinburgh that are not accepting new registrations, or have restrictions on registrations



## TABLE OF DATA

[illegible]

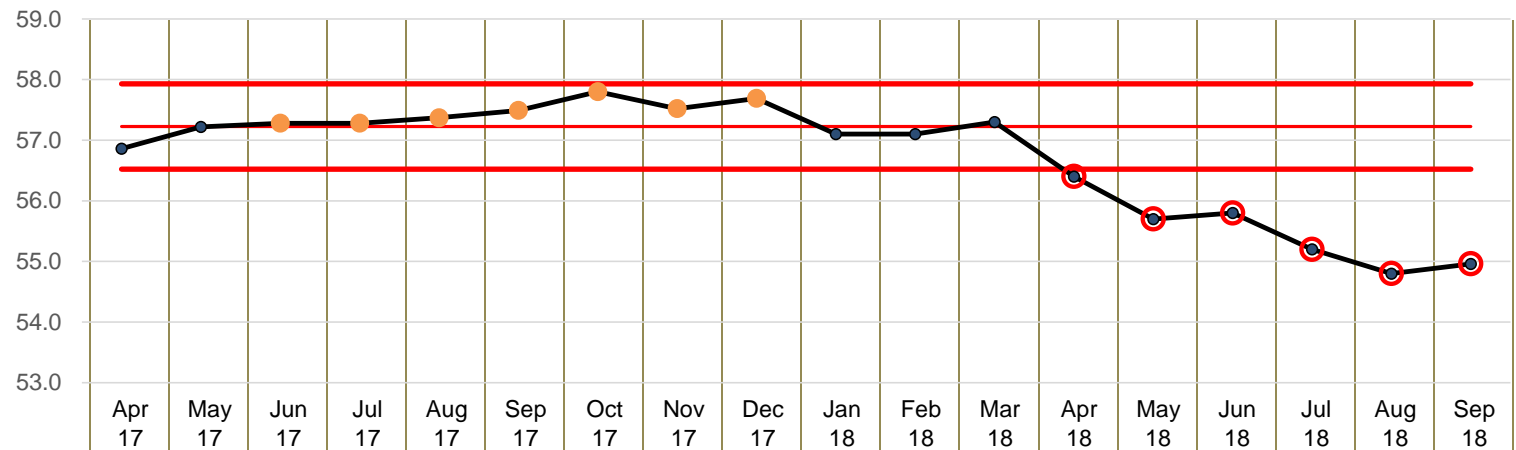
INDEX	City Wide
Balance of Care	page 4-1
Proportion choosing DP/ISF	page 4-2
Care home requests and starts	page 4-2
Dom care requests and starts	page 4-3
DP and ISF requests and starts	page 4-3
Table of service data	page 4-4

**BALANCE OF CARE**

The number of adults (aged 18+) receiving personal care at home or direct payments for personal care, as a percentage of the total number of adults receiving care

- Consistently above average
- Consistently below average
- Stable
- Beyond control limit

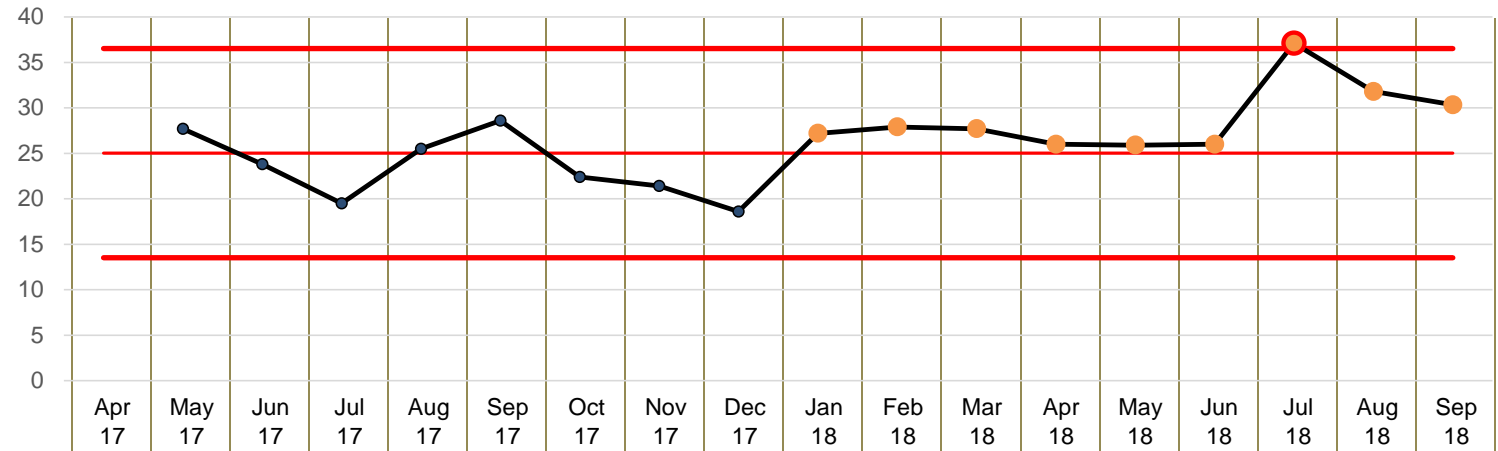
*Control chart limits for this chart are based on the 12 month period ending on Mar 17*



## PERCENTAGE OF PEOPLE CHOOSING DP OR ISF UNDER SDS LEGISLATION

The proportion of people choosing DP or ISF under SDS legislation

- Consistently above average
- Consistently below average
- Stable
- Beyond control limit

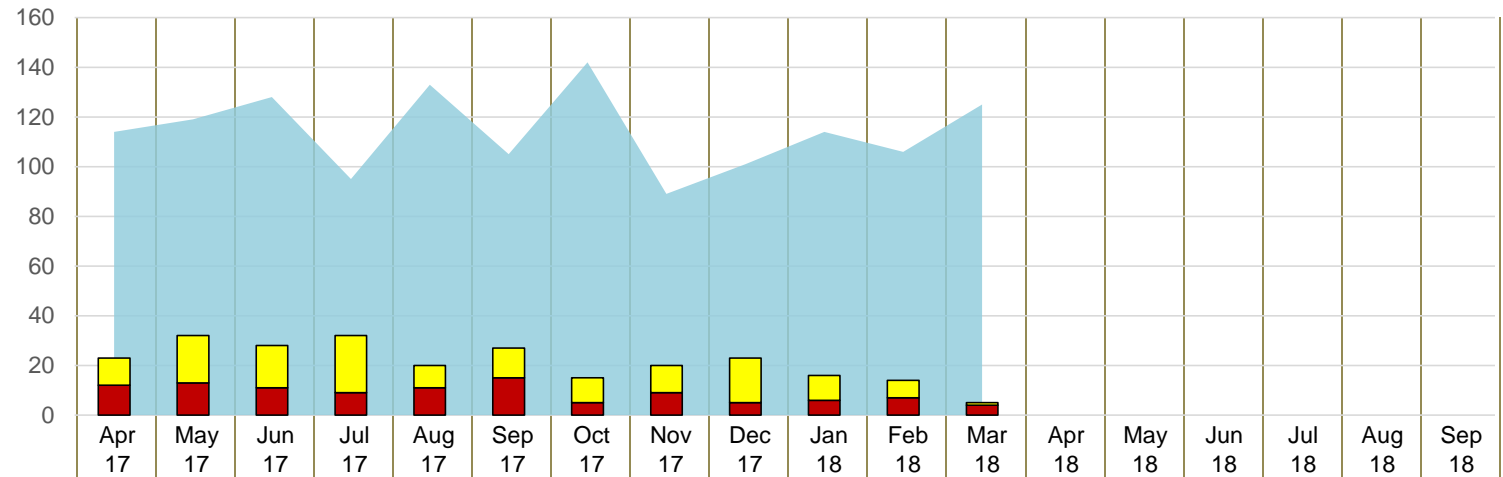


Control chart limits for this chart are based on the 5 month period ending on Sep 17

## CARE HOME REQUESTS AND STARTS

INDICATOR UNDER REVIEW

- Requests
- Hospital starts
- Community starts



## SECTION 4 - SERVICE PROVIDED

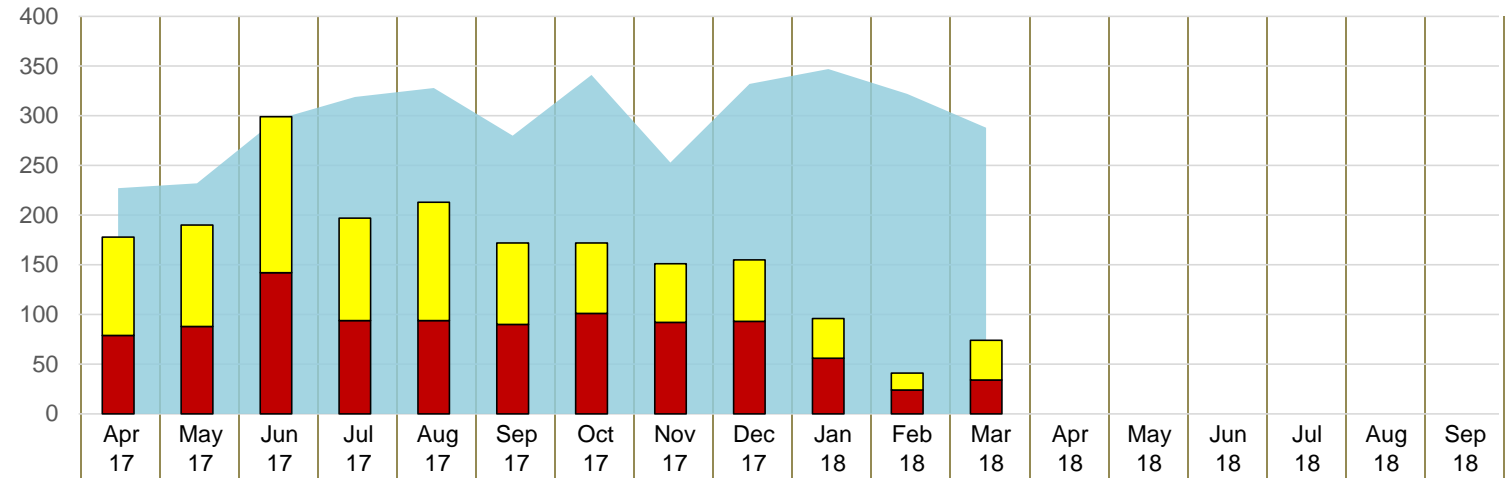
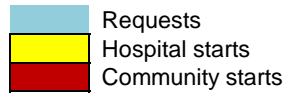
## PERFORMANCE REPORT SEP 18

Page 4-3

### DOM CARE REQUESTS AND STARTS

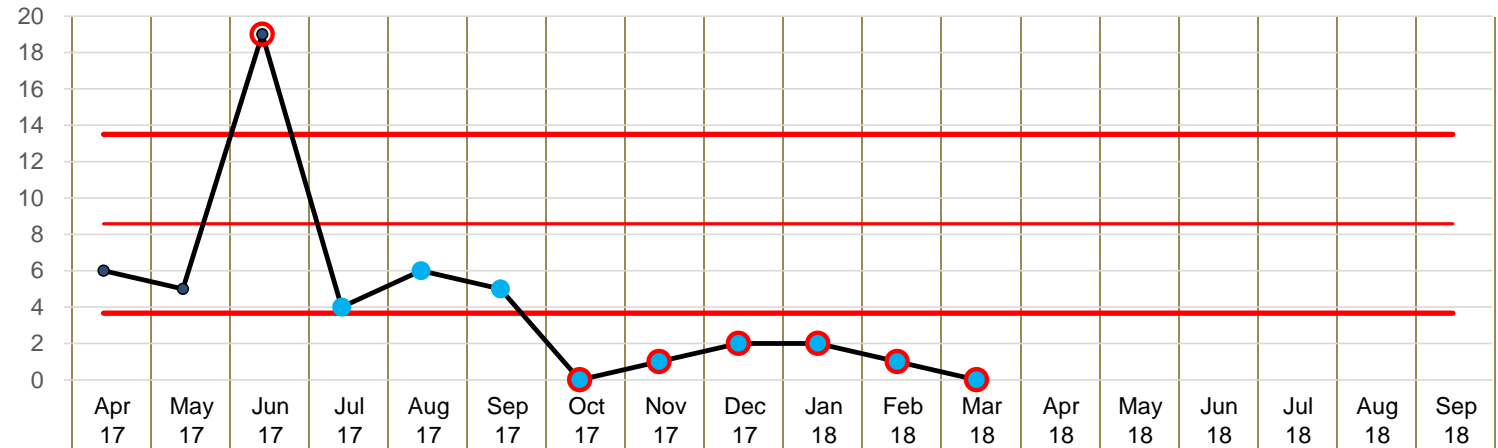
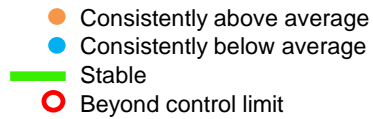
#### INDICATOR UNDER REVIEW

Dom care starts include both purchased (CAH) and CEC care (HC)



### DP AND ISF STARTS

#### INDICATOR UNDER REVIEW



Control chart limits are set to one deviation, and are based on the 6 month period ending on Mar 17

## SECTION 4 - SERVICE PROVIDED

## PERFORMANCE REPORT SEP 18

Page 4-4

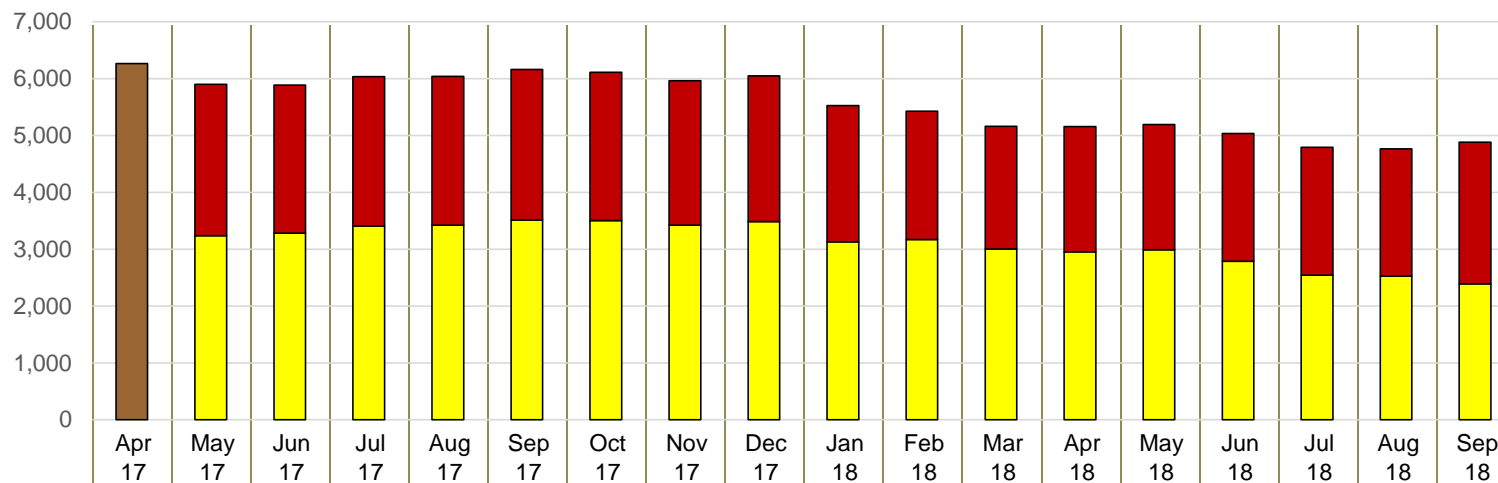
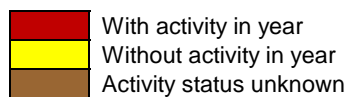
## TABLE OF DATA

		Apr 17	May 17	Jun 17	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18
<b>SERVICE</b>	Balance of Care	56.9	57.2	57.3	57.3	57.4	57.5	57.8	57.5	57.7	57.1	57.1	57.3	56.4	55.7	55.8	55.2	54.8	55.0
	Proportion choosing DP or ISF	na	27.7	23.8	19.5	25.5	28.6	22.4	21.4	18.6	27.2	27.9	27.7	26.0	25.9	26.0	37.1	31.8	30.3
<b>Care Home</b>	Requests	114	119	128	95	133	105	142	89	101	114	106	125	na	na	na	na	na	na
	Starts, Hospital	12	13	11	9	11	15	5	9	5	6	7	4	na	na	na	na	na	na
	Starts, Community	11	19	17	23	9	12	10	11	18	10	7	1	na	na	na	na	na	na
	<b>Starts, Total</b>	<b>23</b>	<b>32</b>	<b>28</b>	<b>32</b>	<b>20</b>	<b>27</b>	<b>15</b>	<b>20</b>	<b>23</b>	<b>16</b>	<b>14</b>	<b>5</b>	<b>na</b>	<b>na</b>	<b>na</b>	<b>na</b>	<b>na</b>	<b>na</b>
	% from Hospital	52	41	39	28	55	56	33	45	22	38	50	80	na	na	na	na	na	na
<b>Dom Care</b>	Requests	227	232	296	319	328	280	341	253	332	347	322	288	na	na	na	na	na	na
	Starts, Hospital	79	88	142	94	94	90	101	92	93	56	24	34	na	na	na	na	na	na
	Starts, Community	99	102	157	103	119	82	71	59	62	40	17	40	na	na	na	na	na	na
	<b>Starts, Total</b>	<b>178</b>	<b>190</b>	<b>299</b>	<b>197</b>	<b>213</b>	<b>172</b>	<b>172</b>	<b>151</b>	<b>155</b>	<b>96</b>	<b>41</b>	<b>74</b>	<b>na</b>	<b>na</b>	<b>na</b>	<b>na</b>	<b>na</b>	<b>na</b>
	% from Hospital	44	46	47	48	44	52	59	61	60	58	59	46	na	na	na	na	na	na
<b>DP and ISF</b>	Requests	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na	na
	Starts	6	5	19	4	6	5	0	1	2	2	1	0	na	na	na	na	na	na

INDEX	City Wide	By Locality
Reviews overdue	page 5-1	page 5-4
Reviews overdue (control chart)	page 5-2	
Reviews completed	page 5-2	page 5-5
Reviews within 14 days	page 5-3	page 5-5
Longest wait for review	page 5-3	page 5-6
People reviewed in year	page 5-4	page 5-6
Table of review data	page 5-7	

### INDIVIDUALS WAITING FOR A REVIEW

A count of people on Swift waiting for a Review. Recent figures are split into those with social care assessment or review activity in the past 12 months, and those without



## SECTION 5 - REVIEWS

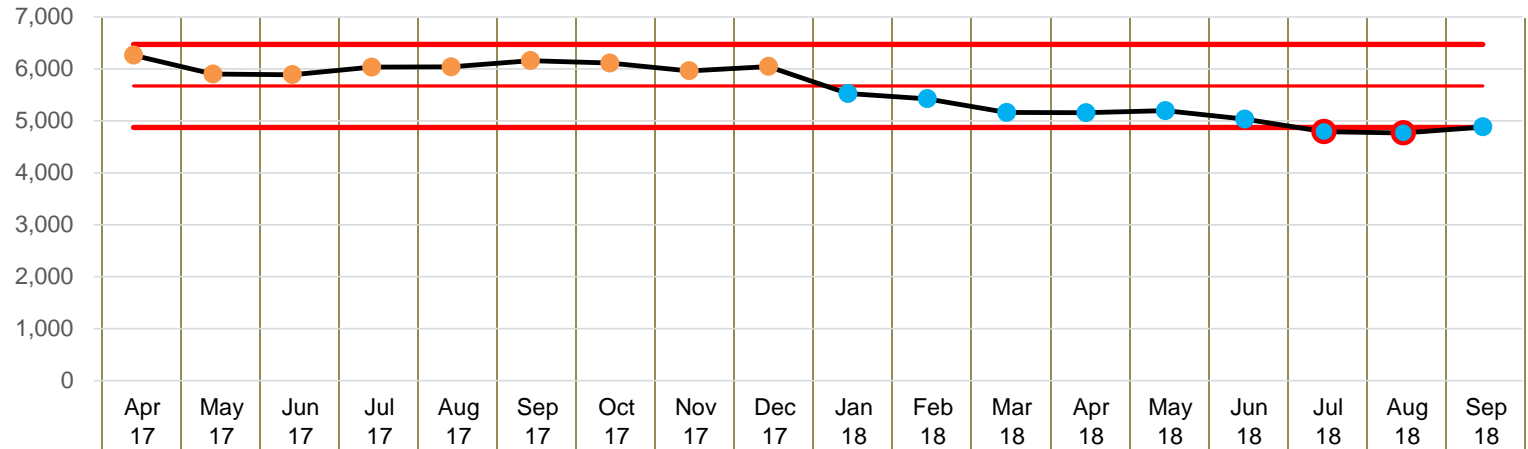
## PERFORMANCE REPORT SEP 18

Page 5-2

### INDIVIDUALS WAITING FOR A REVIEW

A count of people on Swift waiting for a review

- Consistently above average
- Consistently below average
- Stable
- Beyond control limit

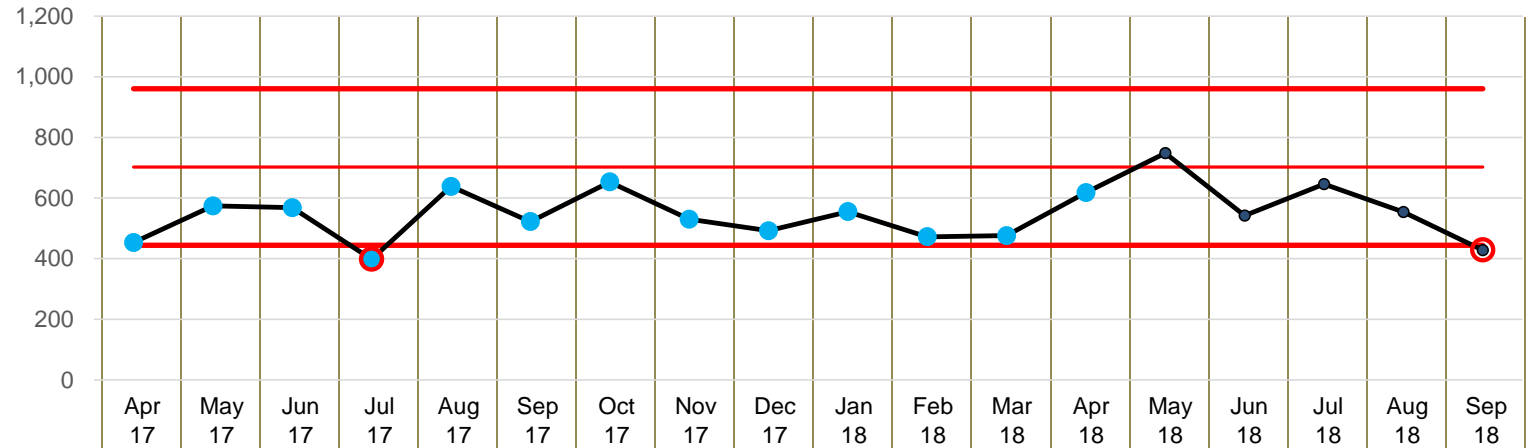


Control chart limits for this chart are based on the 12 month period ending on Mar 17

### NUMBER OF REVIEWS COMPLETED

The number of reviews completed during the month that are recorded on Swift. This includes personal plan reviews

- Consistently above average
- Consistently below average
- Stable
- Beyond control limit

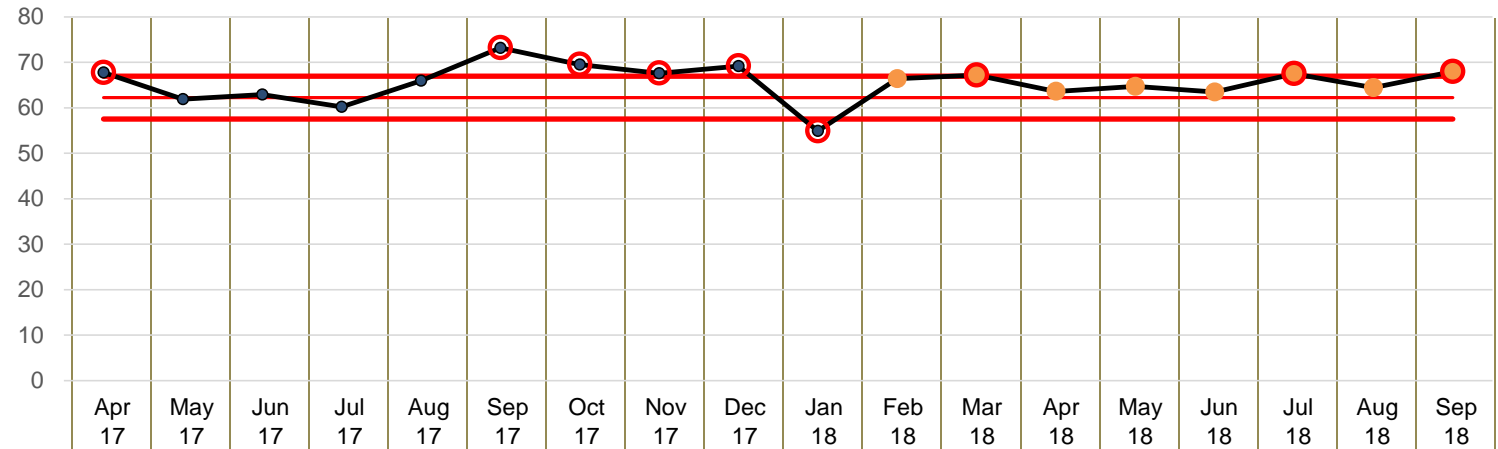


Control chart limits for this chart are based on the 12 month period ending on Mar 17

## THE PERCENTAGE OF REVIEWS COMPLETED WITHIN 14 DAYS OF DUE DATE

The number of reviews completed within the month which are completed no later than 14 days after the due date. Figures for Sep 15 to Dec 16 are based on a recent extract of historical data and should be treated as estimates.

- Consistently above average
- Consistently below average
- Stable
- Beyond control limit

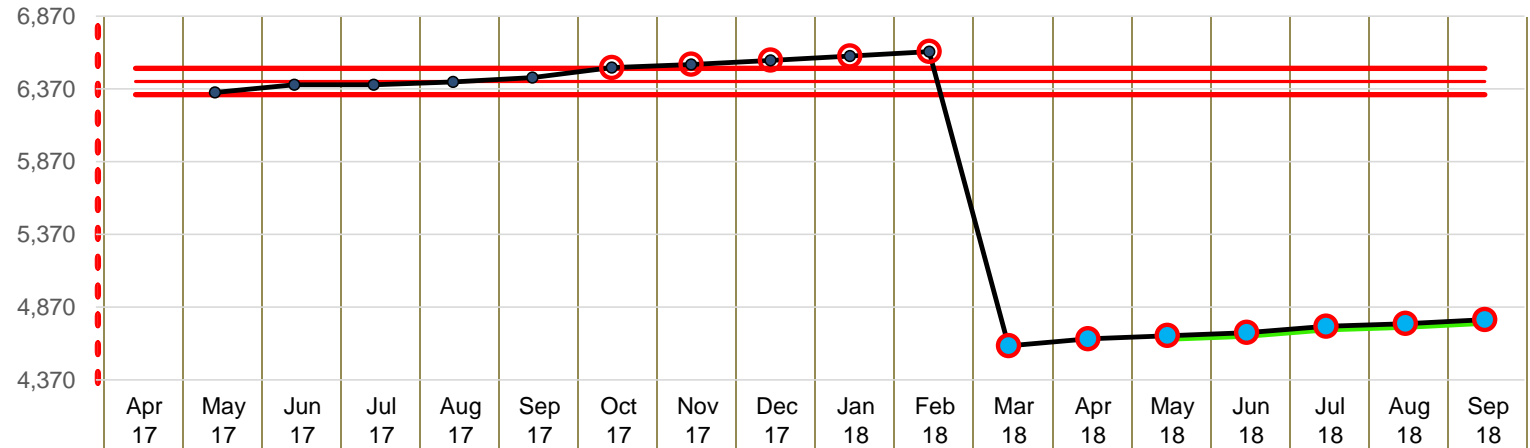


Control chart limits for this chart are based on the 12 month period ending on Mar 17

## LONGEST WAIT FOR A REVIEW OR ASSESSMENT

The longest time since the last assessment or review for current clients.

- Consistently above average
- Consistently below average
- Consistently rising
- Beyond control limit



Control chart limits for this chart are based on the 6 month period ending on Oct 17

## SECTION 5 - REVIEWS

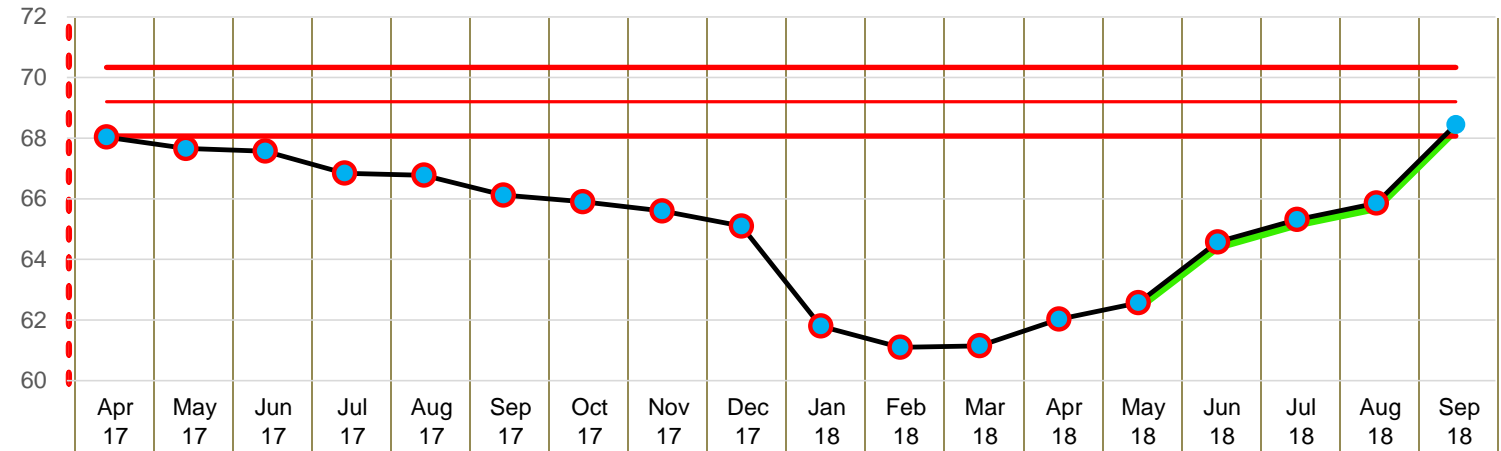
## PERFORMANCE REPORT SEP 18

Page 5-4

### SERVICE USERS WITH REVIEWS IN THE LAST YEAR

The percentage of service users with reviews in the last year

- Consistently above average
- Consistently below average
- Consistently rising
- Beyond control limit

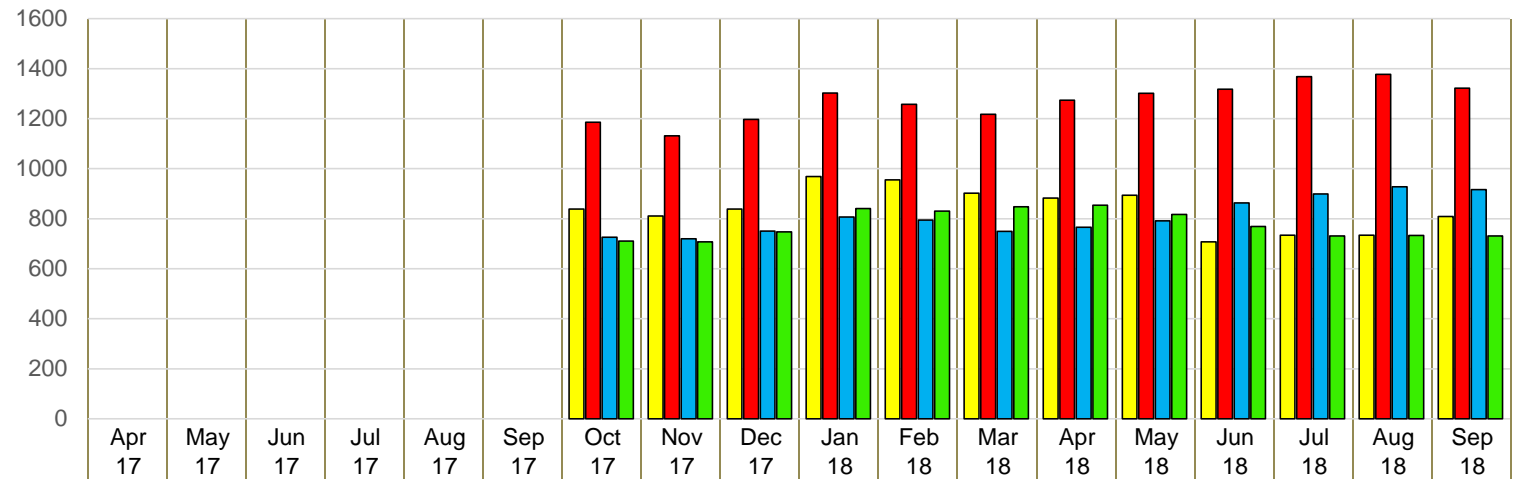


Control chart limits for this chart are based on the 5 month period ending on Mar 17

### REVIEWS WAITING BY LOCALITY

A count of people on Swift waiting for a review by locality

- NE
- NW
- SE
- SW



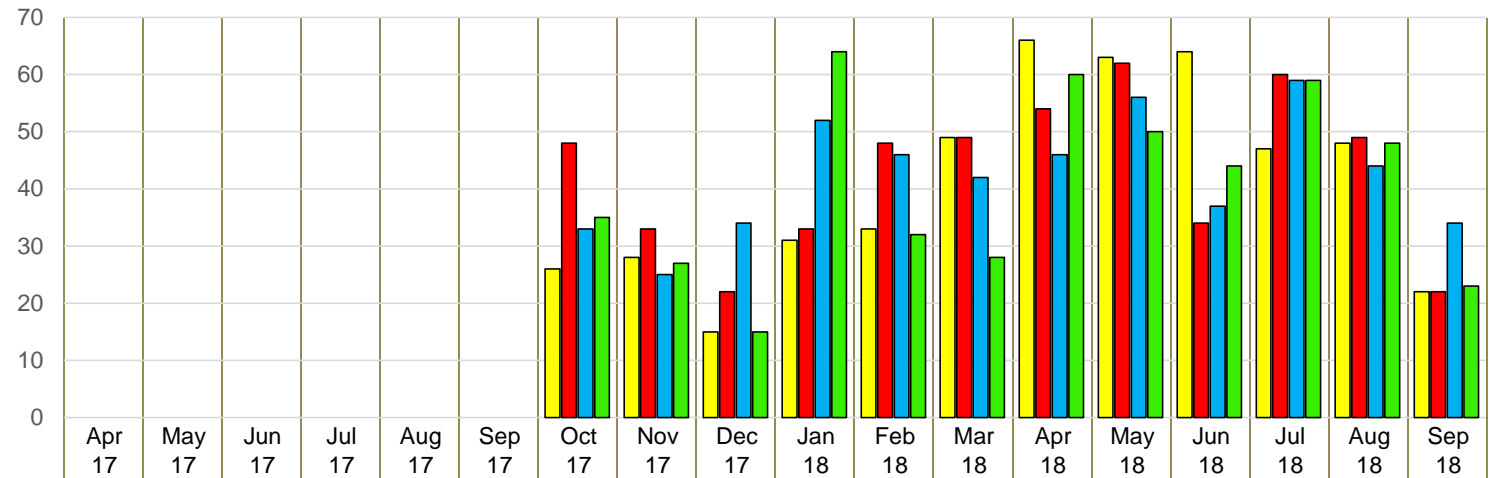
## SECTION 5 - REVIEWS

## PERFORMANCE REPORT SEP 18

Page 5-5

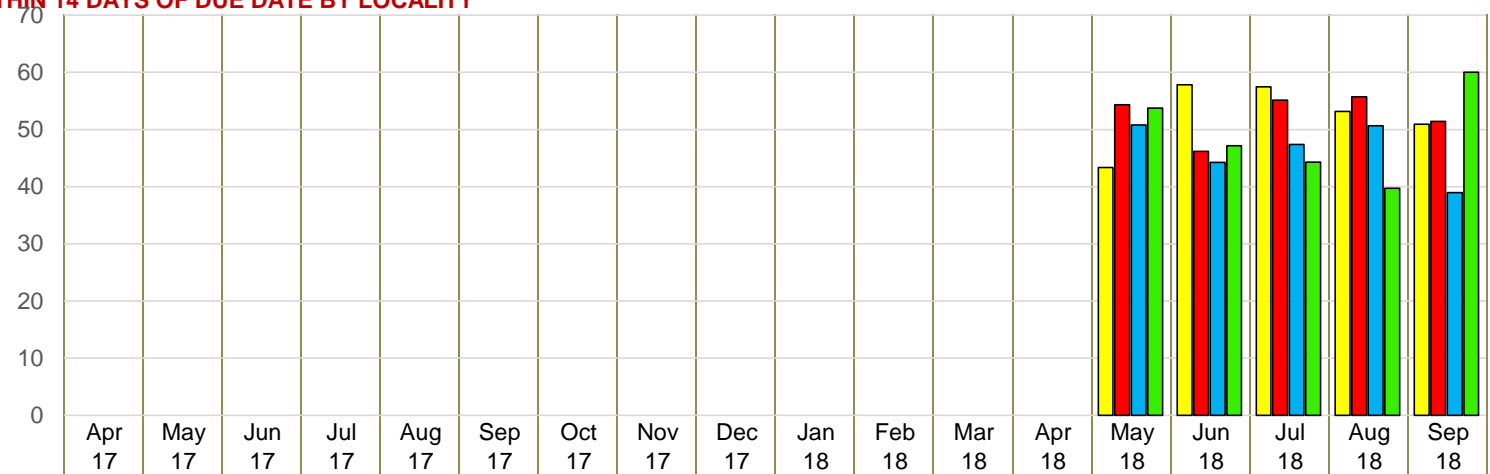
### NUMBER OF REVIEWS COMPLETED

The number of reviews completed during the month that are recorded on Swift. This includes personal plan reviews



### THE PERCENTAGE OF REVIEWS COMPLETED WITHIN 14 DAYS OF DUE DATE BY LOCALITY

The number of reviews completed within the month which are completed no later than 14 days after the due date. Figures for Sep 15 to Dec 16 are based on a recent extract of historical data and should be treated as estimates.



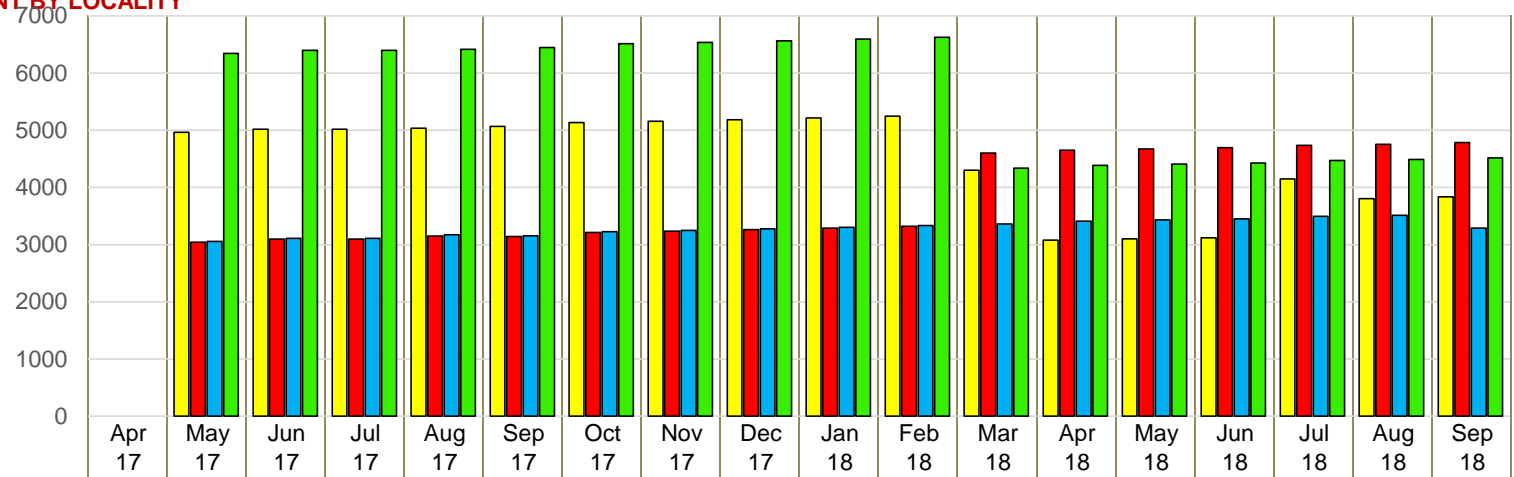
## SECTION 5 - REVIEWS

## PERFORMANCE REPORT SEP 18

Page 5-6

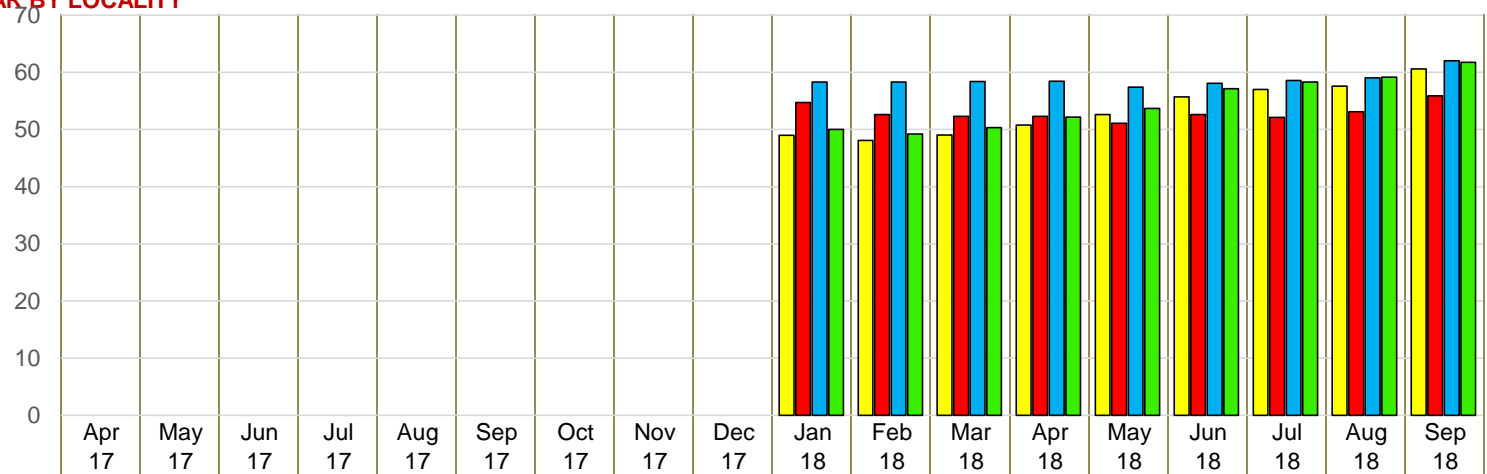
### LONGEST WAIT FOR A REVIEW OR ASSESSMENT BY LOCALITY

The longest time since the last assessment or review for current clients.



### SERVICE USERS WITH REVIEWS IN THE LAST YEAR BY LOCALITY

The percentage of service users with reviews in the last year



## SECTION 5 - REVIEWS

## PERFORMANCE REPORT SEP 18

Page 5-7


## TABLE OF DATA

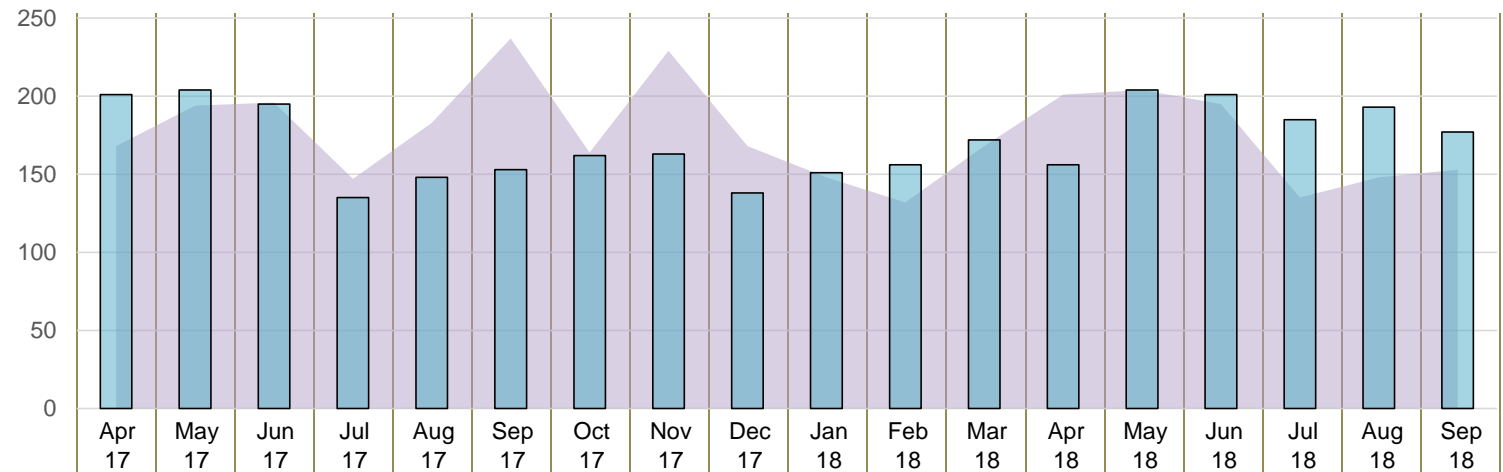
		Apr 17	May 17	Jun 17	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18
<b>REVIEWS</b>																			
	With HSC activity in the year	na	2,663	2,606	2,624	2,615	2,646	2,610	2,540	2,562	2,396	2,256	2,160	2,201	2,204	2,246	2,248	2,243	2,489
	Without HSC activity in the year	na	3,237	3,281	3,410	3,422	3,513	3,503	3,422	3,484	3,129	3,169	3,001	2,954	2,990	2,787	2,542	2,523	2,392
	<b>Total waiting for Review</b>	<b>6,262</b>	<b>5,900</b>	<b>5,887</b>	<b>6,034</b>	<b>6,037</b>	<b>6,159</b>	<b>6,113</b>	<b>5,962</b>	<b>6,046</b>	<b>5,525</b>	<b>5,425</b>	<b>5,161</b>	<b>5,155</b>	<b>5,194</b>	<b>5,033</b>	<b>4,790</b>	<b>4,766</b>	<b>4,881</b>
	Reviews completed	453	574	568	398	638	522	653	530	492	555	472	476	618	748	542	646	554	428
	% Reviews within 14 days	67.7	61.9	62.9	60.2	66.0	73.2	69.5	67.6	69.2	54.9	66.4	67.2	63.6	64.7	63.5	67.5	64.4	68.0
	Longest wait for a review or assessment	na	6,346	6,399	6,399	6,418	6,447	6,516	6,538	6,566	6,595	6,626	4,604	4,652	4,674	4,695	4,738	4,756	4,784
	% Service users with reviews in the last year	68.0	67.7	67.6	66.8	66.8	66.1	65.9	65.6	65.1	61.8	61.1	61.1	62.0	62.6	64.6	65.3	65.9	68.4
Reviews waiting by locality	NE	na	na	na	na	na	na	839	811	839	969	955	902	883	894	708	734	734	809
	NW	na	na	na	na	na	na	1,186	1,131	1,197	1,302	1,257	1,218	1,274	1,301	1,318	1,368	1,377	1,322
	SE	na	na	na	na	na	na	726	720	751	807	795	749	766	791	863	899	928	916
	SW	na	na	na	na	na	na	711	707	747	841	830	848	854	817	769	731	733	731
	Old Teams	na	na	na	na	na	na	151	143	72	421	221	440	55	52	25	17	11	9
Reviews completed by locality	NE	na	na	na	na	na	na	26	28	15	31	33	49	66	63	64	47	48	22
	NW	na	na	na	na	na	na	48	33	22	33	48	49	54	62	34	60	49	22
	SE	na	na	na	na	na	na	33	25	34	52	46	42	46	56	37	59	44	34
	SW	na	na	na	na	na	na	35	27	15	64	32	28	60	50	44	59	48	23
	Old Teams	na	na	na	na	na	na	65	128	86	178	64	205	297	305	237	240	205	111

INDEX	City Wide	By Locality
Adult protection referrals	page 6-1	page 6-2
Adult protection open cases	page 6-2	page 6-3
Table of adult protection data	page 6-3	

### ADULT PROTECTION REFERRALS

The number of individuals with adult protection contacts in the month (where the contact reason is 'ASP duty to enquire' or 'ASP (Large Scale Enquiry)', or where no AP contact is recorded but the casenote type is 'ASP Duty to Enquire Summary Questionnaire'.

 Previous year's data



## SECTION 6 - ADULT PROTECTION

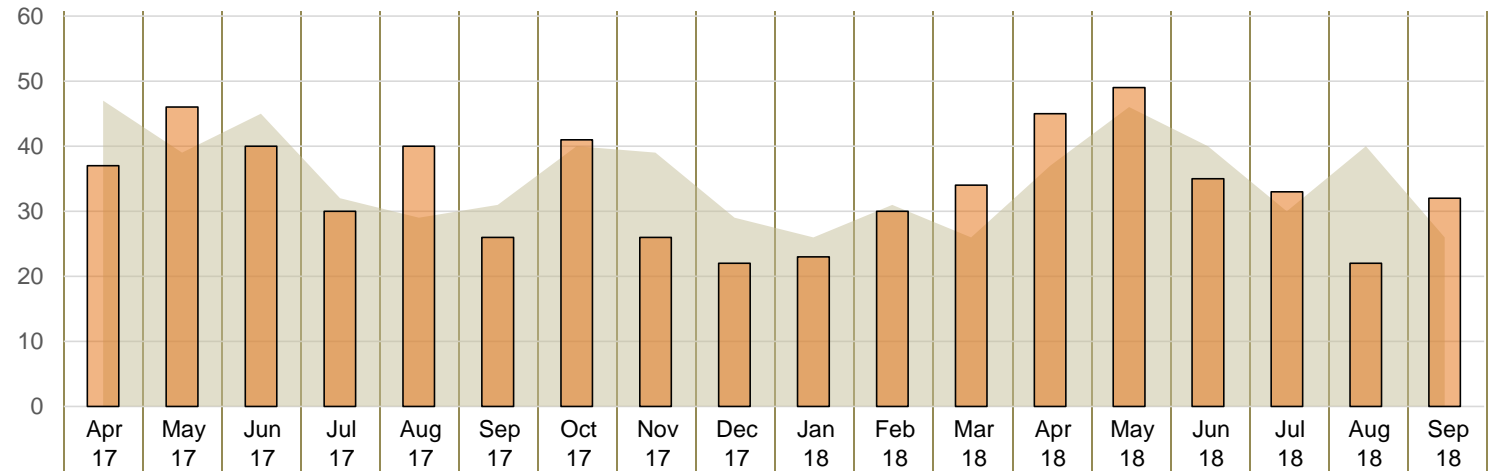
## PERFORMANCE REPORT SEP 18

Page 6-2

### ADULT PROTECTION OPEN CASES

Cases with Adult Protection activity (IRD, investigation, case conference (initial or review)) in the month, with an outcome of to continue AP work' or with a case conference due in the future. Each person is counted once.

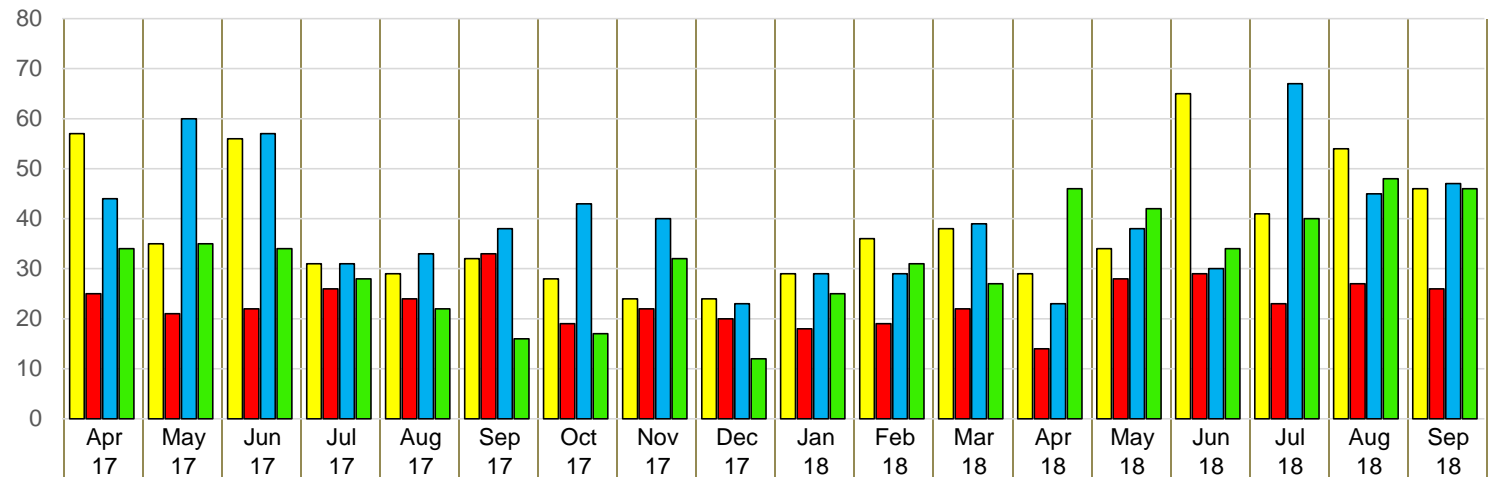
Previous year's data



### ADULT PROTECTION REFERRALS BY LOCALITY

The number of individuals with adult protection contacts in the month (where the contact reason is 'ASP duty to enquire' or 'ASP (Large Scale Enquiry)', or where no AP contact is recorded but the casenote type is 'ASP Duty to Enquire Summary Questionnaire'.

NE  
NW  
SE  
SW



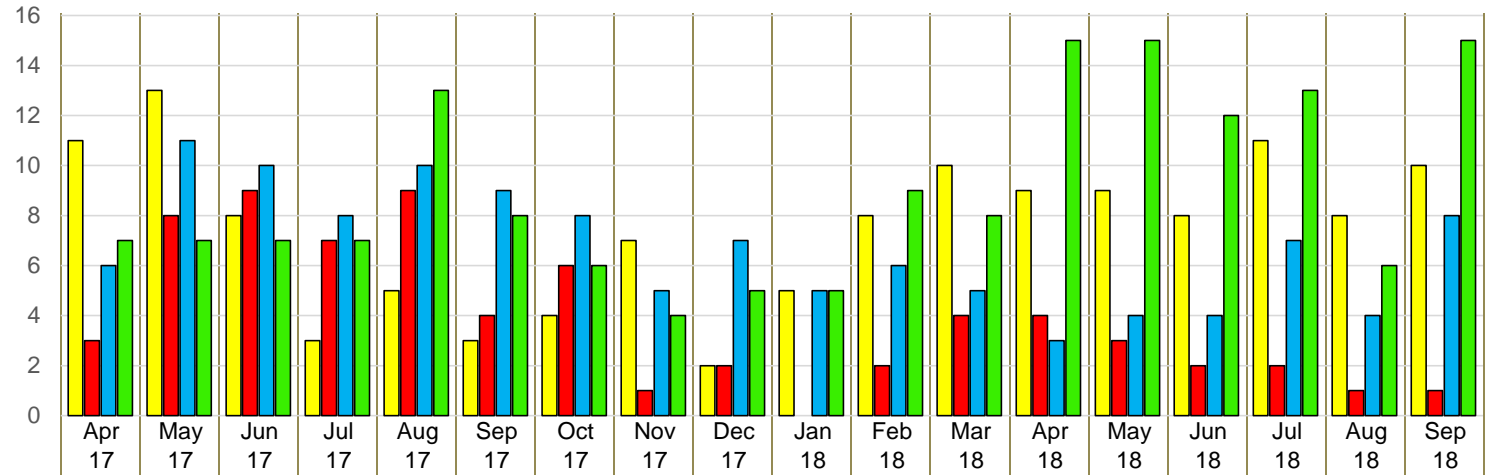
## SECTION 6 - ADULT PROTECTION

## PERFORMANCE REPORT SEP 18

Page 6-3

### ADULT PROTECTION OPEN CASES BY LOCALITY

Cases with Adult Protection activity (IRD, investigation, case conference (initial or review)) in the month, with an outcome of 'to continue AP work' or with a case conference due in the future. Each person is counted once.



### TABLE OF DATA

		Apr 17	May 17	Jun 17	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18
<b>ADULT PROTECTION</b>	Adult protection referrals	201	204	195	135	148	153	162	163	138	151	156	172	156	204	201	185	193	177
	Previous year's referrals	168	194	196	147	183	237	164	229	168	148	132	168	201	204	195	135	148	153
	Open adult protection cases	37	46	40	30	40	26	41	26	22	23	30	34	45	49	35	33	22	32
	Previous year's cases	47	39	45	32	29	31	40	39	29	26	31	26	37	46	40	30	40	26
Adult protection referrals by locality	NE	57	35	56	31	29	32	28	24	24	29	36	38	29	34	65	41	54	46
	NW	25	21	22	26	24	33	19	22	20	18	19	22	14	28	29	23	27	26
	SE	44	60	57	31	33	38	43	40	23	29	29	39	23	38	30	67	45	47
	SW	34	35	34	28	22	16	17	32	12	25	31	27	46	42	34	40	48	46
Adult protection open cases by locality	NE	11	13	8	3	5	3	4	7	2	5	8	10	9	9	8	11	8	10
	NW	3	8	9	7	9	4	6	1	2	0	2	4	4	3	2	2	1	1
	SE	6	11	10	8	10	9	8	5	7	5	6	5	3	4	4	7	4	8
	SW	7	7	7	7	13	8	6	4	5	5	9	8	15	15	12	13	6	15

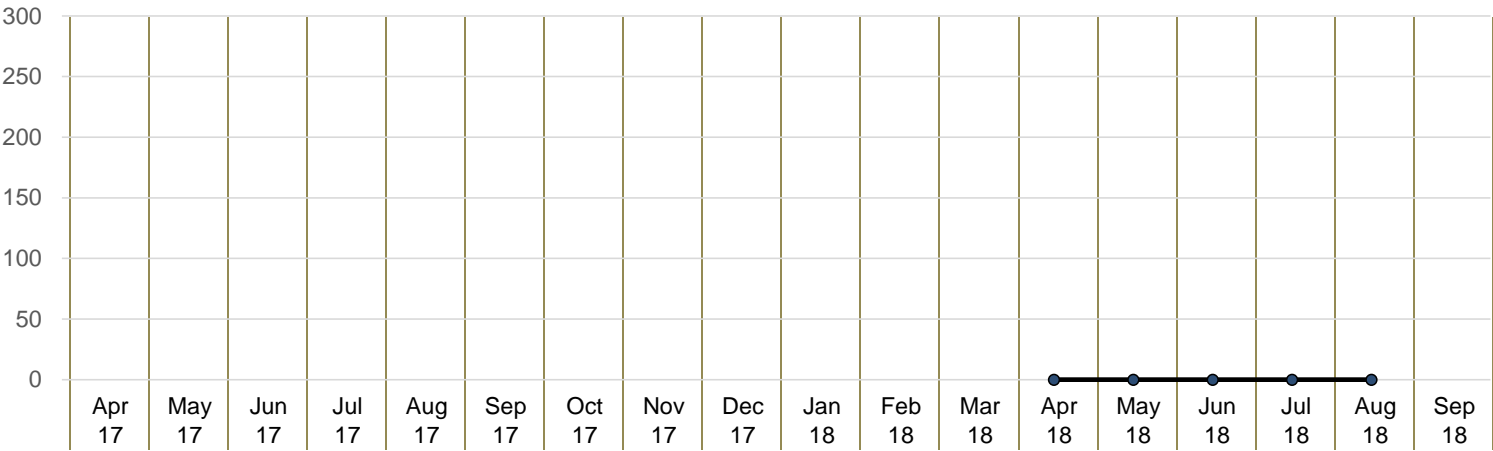
INDEX	City Wide
NHS agency staff (hours)	page 4-1
NHS bank staff (hours)	page 4-2
HSC city wide sickness	page 4-2
NHS sickness in hours	page 4-3
NHS sickness %	page 4-3
Table of staff data	page 4-4

NHS AGENCY NURSING STAFF (HOURS)

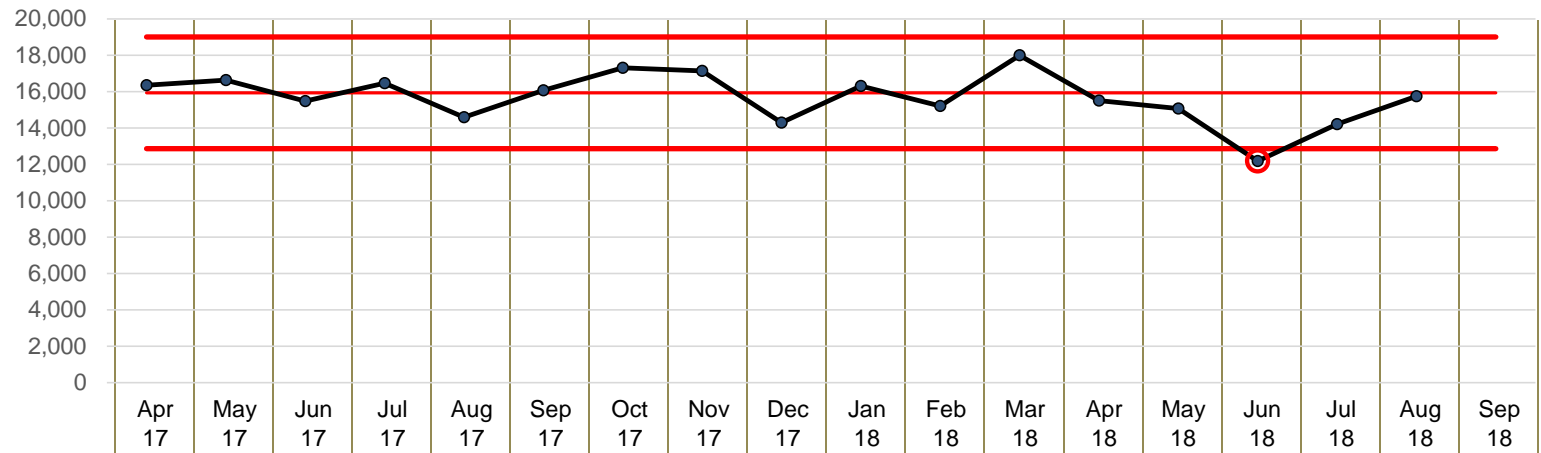
The figure can be below zero when using staff booked but not used the pervious month

There has been no agency staff usage in year 18/19 to date

Zero



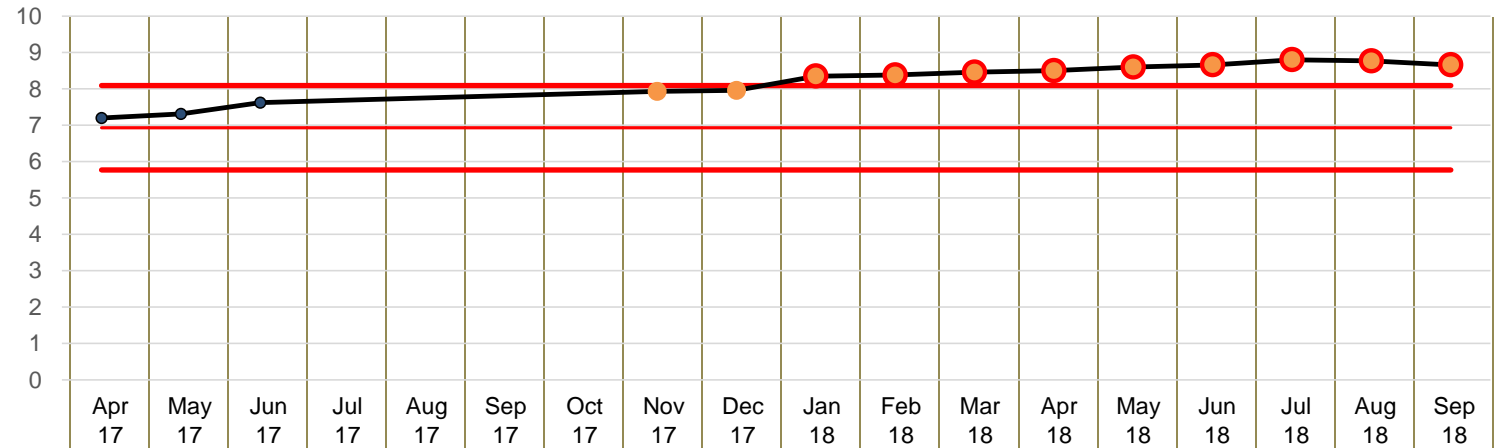
## NHS BANK STAFF (HOURS)



Control chart limits for this chart are based on the 6 month period ending on Sep 17

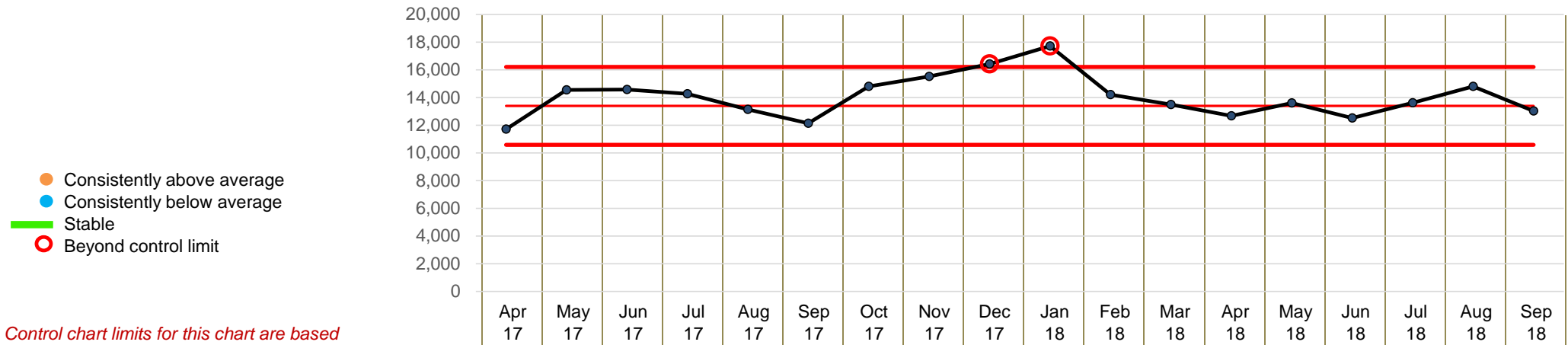
## HSC CITY WIDE SICKNESS ABSENCE

The overall percentage of sickness absence for Social Care



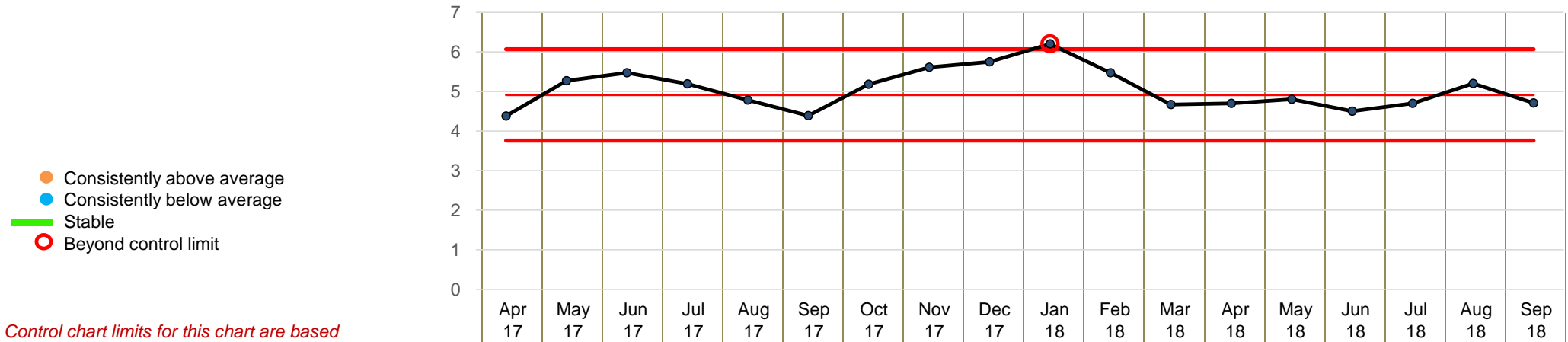
Control chart limits for this chart are based on the 6 month period ending on Mar 17

## CITY WIDE NHS SICKNESS ABSENCE IN HOURS



Control chart limits for this chart are based on the 6 month period ending on Sep 17

## CITY WIDE NHS SICKNESS ABSENCE AS A PERCENTAGE



Control chart limits for this chart are based on the 6 month period ending on Sep 17

## SECTION 7 - STAFFING AND SICKNESS ABSENCE

## PERFORMANCE REPORT SEP 18

Page 7-4

## TABLE OF DATA

	Apr 17	May 17	Jun 17	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18
<b>STAFF + SICKNESS</b> NHS nursing agency staff (hours)	na	na	na	na	na	na	na	na	na	na	na	na	0	0	0	0	0	na
NHS bank staff (hours)	16,356	16,638	15,487	16,473	14,594	16,070	17,312	17,148	14,293	16,313	15,211	17,995	15,506	15,077	12,184	14,218	15,752	na
City Wide HSC Sickness Absence	7.20	7.31	7.62	na	na	na	na	7.93	7.96	8.35	8.38	8.46	8.50	8.60	8.66	8.80	8.77	8.66
City Wide NHS Sickness Absence in Hours	11,711	14,545	14,571	14,262	13,140	12,144	14,807	15,517	16,420	17,715	14,208	13,491	12,678	13,608	12,520	13,624	14,802	13,028
City Wide NHS Sickness Absence as a percentage	4.38	5.27	5.47	5.19	4.78	4.39	5.18	5.61	5.75	6.20	5.47	4.67	4.70	4.80	4.50	4.70	5.20	4.71

## Hospital Activity Indicators for Edinburgh residents receiving treatment at NHS Lothian hospital sites between August 2017 and September 2018 <sup>8</sup>

Indicator	Age	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	MSG Targets
A&E attendances <sup>1</sup>	15+	8,192	8,451	10,429	8,259	10,593	8,018	8,305	8,311	10,205	8,501	8,264	10,498	8,598	8,504	1% reduction against 2016/17 median
	75+	1,376	1,412	1,752	1,461	2,159	1,476	1,495	1,522	1,724	1,525	1,378	1,866	1,500	1,422	
A&E 4 hour compliance	15+	94.0%	92.0%	92.8%	86.2%	69.3%	72.4%	76.5%	68.5%	75.2%	80.9%	81.9%	80.3%	81.5%	78.2%	95%
	75+	87.7%	83.4%	86.1%	73.4%	50.0%	51.5%	60.5%	47.6%	56.4%	68.9%	71.9%	69.3%	72.5%	62.8%	
A&E conversion rate <sup>2</sup>	15+	27.6%	27.4%	27.2%	28.8%	28.8%	28.7%	28.5%	26.5%	25.9%	26.2%	26.1%	25.9%	26.4%	25.8%	N/A
	75+	60.6%	61.3%	60.5%	62.2%	61.1%	63.9%	61.0%	60.4%	57.5%	54.9%	54.6%	54.6%	56.5%	57.9%	
Unscheduled admissions <sup>3</sup>	15+	2,821	2,896	3,603	2,964	3,744	2,825	3,008	2,760	3,391	2,785	2,781	3,484	2,820	2,776	Maintain current level
	75+	944	980	1,239	1,044	1,446	1,057	1,055	1,037	1,143	948	880	1,173	942	932	
OBDs for unscheduled admissions in acute <sup>4</sup>	15+	21,661	20,432	24,789	20,029	26,515	23,262	22,842	22,342	29,729	23,375	21,830	25,284	21,696	20,953	Reduced by 1% in 2018/19 against 2016/17
	75+	12,249	10,158	13,779	11,325	15,447	13,860	12,579	13,778	17,567	13,269	12,872	13,944	12,100	11,347	
	All Ages	21,863	20,645	25,012	20,239	26,746	23,483	23,100	22,562	30,091	24,075	22,088	25,544	21,882	21,175	1% reduction against 2016/17 median
OBDs for unscheduled admissions for mental health <sup>5</sup>	18-64	5,398	5,108	5,519	5,474	5,331	5,187	4,773	5,217	5,017	5,007	4,504	N/A	N/A	N/A	
	65+	4,326	4,188	4,604	3,754	3,282	3,408	2,963	3,151	2,837	2,871	2,461	N/A	N/A	N/A	1% reduction against 2016/17 median
OBDs for unscheduled admissions into geriatric long stay <sup>6</sup>	All Ages	1,795	1,792	1,808	1,829	1,797	1,842	1,654	1,764	1,697	1,751	1,734	1,754	2,001	1,960	
Delayed discharges OBDs excluding Code 9 <sup>7</sup>	18 +	5,156	5,431	5,639	5,239	5,561	6,435	6,480	7,571	7,075	7,019	6,564	7,023	6,990	N/A	5% reduction against 2017/18 median

### NOTES

1. Data for A&E, unscheduled admissions and acute bed days are taken from the flow dashboard currently in development (with data coming directly from TRAK), which is set up as a rolling one year trend.

Based on activity of Edinburgh residents within NHS Lothian.

2. A&E conversion has been calculated as the number of people admitted to hospital following an A&E attendance / number of A&E attendances \* 100

3. The number of emergency (unplanned) admissions by Edinburgh residents into NHS Lothian hospitals:

4. The number of Occupied Bed Days by Edinburgh residents in NHS Lothian hospitals after discharge. The days have been allocated to each month where the patient was in the hospital until they were discharged. Data includes all medical and surgical specialties and excludes Geriatric Long Stay and Mental Health.

5. Data has been extracted from the monthly MSG spreadsheet (based on ISD SMR04 dataset), as there are issues with reconciling the TRAK figures to SMR. Data is only available to June 2018.

6. OBDs within Geriatric Long Stay have been extracted from the NHS Lothian Specialty Activity Dashboard.

7. Data has been sourced from the Delayed Discharges monthly OBD publication. Excludes codes 9 and 100

8. Data available up till Sep 2018.

**REVISION** - Following the completion of a data quality assessment of delayed discharge data with NHS Lothian, ISD have revised figures for the period Sep 2017 to Jan 2018. NHS Lothian identified that a change in their computer system had introduced an error in reporting some records for the months Sep 2017 to Jan 2018. This has resulted in an average increase for NHS Lothian of 1,123 delayed bed days per month over this period. Figures for Feb 2018 remain unaffected. Revised figures are shown in red.

### Produced by:

Jennifer Boyd, Principal Information Analyst, ISD - LIST

Calum Massie, Senior Information Analyst, ISD - LIST

Pauline Oh, Information Analyst, ISD - LIST

### Date Produced:

September 2018

### Data Sources:

H&SCP Hospital Flow Dashboard based on TRAK Oracle data

NHS Lothian Specialty Activity Dashboard based on TRAK Oracle data

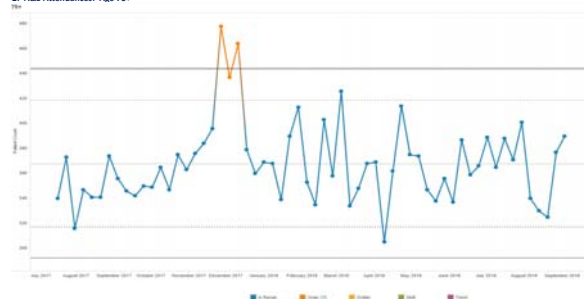
SMR04 Mental Health Dataset, ISD Scotland

Delayed Discharges OBDs publication, ISD Scotland

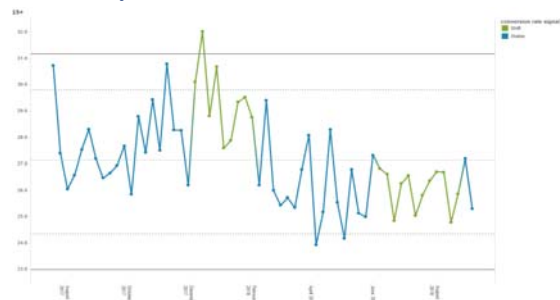
1. A&E Attendances: Age 15+



2. A&E Attendances: Age 75+



3. A&E Conversion Chart: Ages 15+



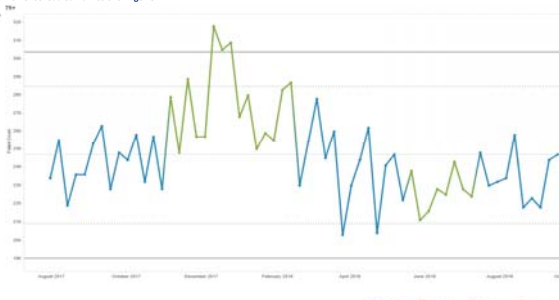
4. A&E Conversion Chart: Ages 75+



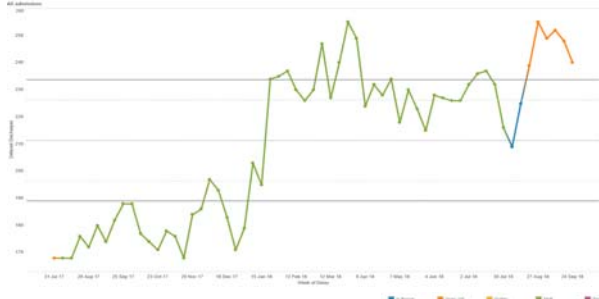
5. Unscheduled Admissions: Ages 15 +



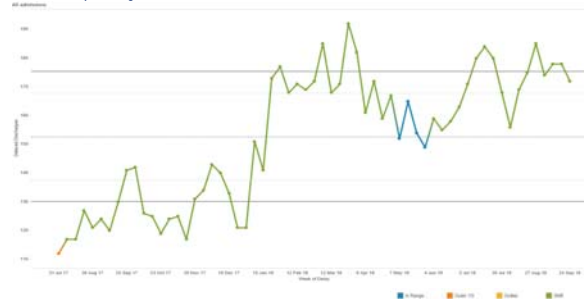
6. Unscheduled Admissions: Age 75 +



7. Number of Delayed Discharges All Ages

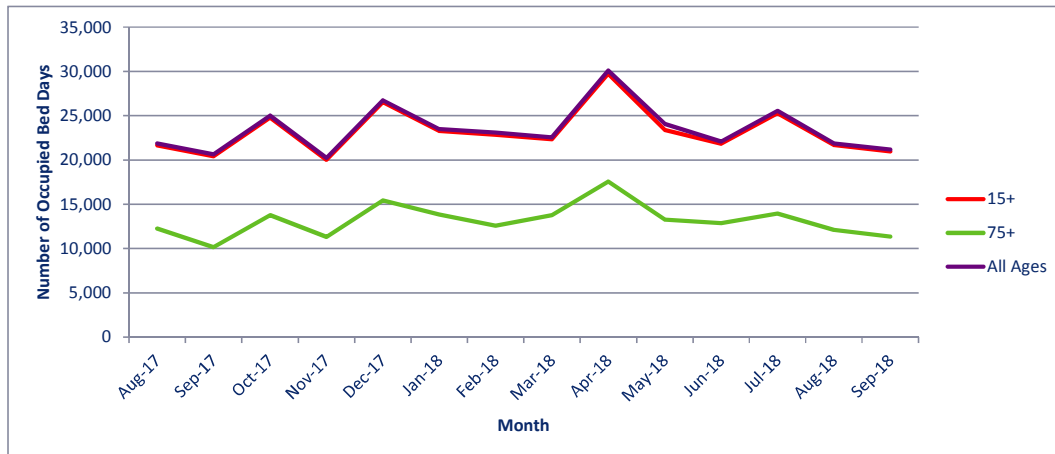


8. Number of Delayed Discharges 75+

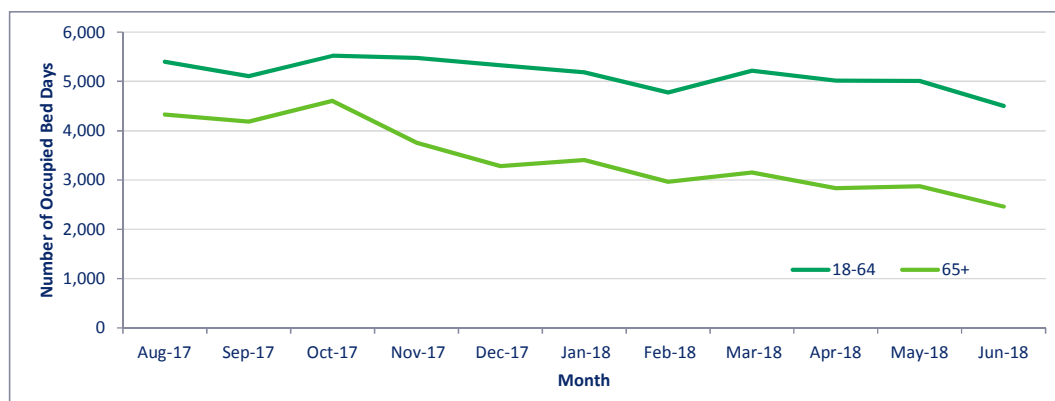


[Data Source](#)  
 H&GP Hospital Flow Tableau Dashboard

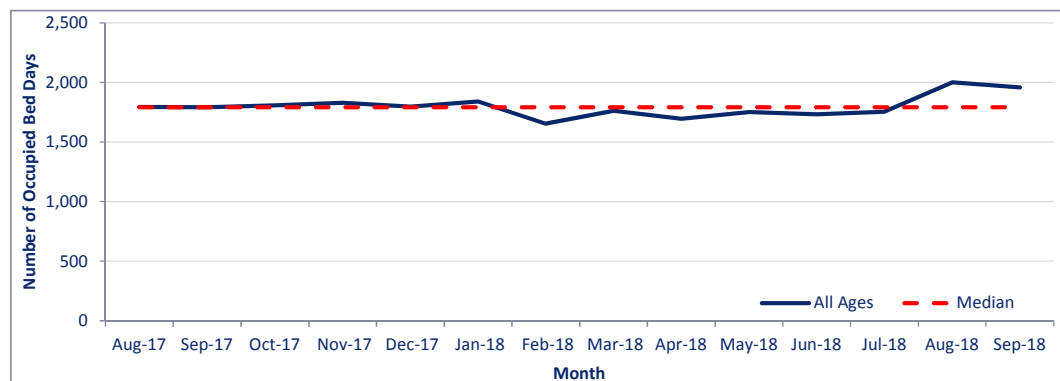
### 1. Number of Occupied Bed Days within Acute for patients aged 15+, 75+ and All Ages



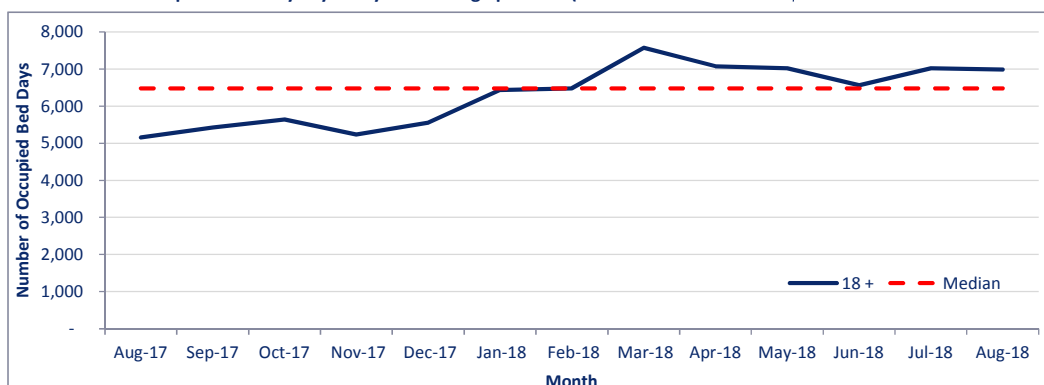
### 2. Number of Occupied Beds Days within Mental Health for patients aged 18 - 64 and 65 +



### 3. Number of Unplanned Occupied Beds Days within Geriatric Long Stay



### 4. Number of Occupied Beds Days by Delayed Discharge patients (excludes codes 9 and 100)



Core Suite of Indicators September 2018		
INDICATOR	Edinburgh City	Edinburgh Rank in Scotland
1. Percentage of adults able to look after their health very well or quite well - 2017/18	94.0%	7th
2. Percentage of adults supported at home who agree that they are supported to live as independently as possible - 2017/18	79.0%	25th
3. Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided - 2017/18	74.0%	21st
4. Percentage of adults supported at home who agree that their health and care services seemed to be well co-ordinated- 2017/18	67.0%	29th
5. Percentage of adults receiving any care or support who rate it as excellent or good - 2017/18	80.0%	21st
6. Percentage of people with positive experience of care at their GP practice - 2017/18	84.0%	16th
7. Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life - 2017/18	79.0%	19th
8. Percentage of carers who feel supported to continue in their caring role.- 2017/18	35.0%	26th
9. Percentage of adults supported at home who agree they felt safe.- 2017/18	77.0%	32nd
10. Percentage of staff who say they would recommend their workplace as a good place to work.*	Not yet available.	
11. Premature mortality rate (per 100,000 population) - 2017	380.4	13th
12. Rate of emergency admissions for adults (per 100,000) - 2017/18	8,575	2nd
13. Rate of emergency bed days for adults (per 100,000) - 2017/18	107,835	9th
14. Readmissions to hospital within 28 days of discharge (per 1,000) - 2017/18	110.9	24th
15. Proportion of last 6 months of life spent at home or in community setting -2017/18	85.8	31st
16. Falls rate per 1,000 population in over 65s - 2017/18	23.1	22nd
17. Proportion of care services graded 'good' (4) or better in Care Inspectorate Inspections - 2017/18	88%	14th
18. Percentage of adults with intensive needs receiving care at home - 2016/17	61.0%	23rd
19. Number of days people aged 75+ spend in hospital when they are ready to be discharged. (per 1,000) - 2018/19 Q1	1,502	31st
20. Percentage of total health and care spend on hospital stays where the patient was admitted in an emergency - 2017/18	23.6%	18th
21. Percentage of people admitted from home to hospital during the year, who are discharged to a care home.*	Not yet available.	
22. Percentage of people who are discharged from hospital within 72 hours of being ready.*	Not yet available.	
23. Expenditure on end of life care.*	Not yet available.	